



FacilityOS, LogisticsOS and Vpod: Connected Parcel Management and Smart Locker Automation

Digitise receipt, chain of custody, secure storage and recipient collection through one integrated operational workflow.



1. HOW THE INTEGRATION WORKS

Connected data. End-to-end visibility. Smarter parcel management.

1 Parcel receipt and identification

LogisticsOS



- Operator scans or captures parcel label on arrival
- AI Receiving Assistant captures package data
- Records tracking details, recipient, receiving location, receipt time and handling information

2 Recipient and shipment matching

LogisticsOS



- Matches parcel to the correct employee, department, visitor, contractor or business unit
- Routes exceptions for unidentified recipient, incomplete address or incorrect delivery

3 Locker allocation

LogisticsOS + Vpod



- Workflow requests the best-fit Vpod locker
- Allocation based on parcel dimensions, available compartments, site and access rules, recipient location, locker-bank capacity and compartment availability
- Vpod returns locker bank, compartment and secure access credentials

4 Secure deposit

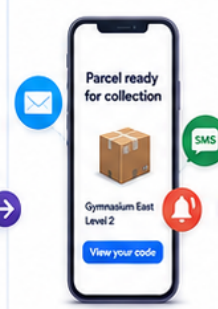
Vpod



- Operator deposits parcel into assigned compartment
- Records locker and compartment, deposit timestamp, door-open and door-close events
- Logs secure close, operator identity, faults, overrides and reassignments

5 Recipient notification

LogisticsOS or Vpod



- Recipient receives email or SMS when parcel is ready
- Message confirms where it is stored and how to collect it
- Notifications, reminders and failed-message events can be monitored

6 Self-service collection

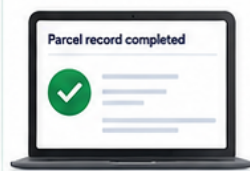
Vpod



- Recipient authenticates using PIN, QR code, mobile credential, barcode or access code
- Vpod records authentication event, door opening, collection time and final compartment status

7 Chain-of-custody completion

FacilityOS and LogisticsOS



- Audit trail**
 - Receipt
 - Handling
 - Storage
 - Notification
 - Authentication
 - Collection
- Successful collection event returns to LogisticsOS
- Parcel record is completed with searchable audit trail
- Covers receipt, handling, storage, notification, authentication and collection
- Provides real-time visibility and accountability

THE CONNECTED PARCEL JOURNEY



PARCEL INTELLIGENCE LAYER

Unified data from FacilityOS, LogisticsOS and Vpod powers real-time insights, automation and continuous improvement across the parcel journey.



Digitise workflows
Automate end-to-end processes and eliminate paper-based steps.



Reduce manual handling
Minimise repetitive tasks and free up valuable operational time.



Improve visibility
Real-time tracking and status updates across the entire journey.



Strengthen security
Controlled access, encrypted data and detailed audit trails.



Enable 24/7 collection
Self-service access anytime for maximum convenience.



Create auditable records
Complete, tamper-evident records for compliance and accountability.

2. THE CONNECTED DATA JOURNEY

From carrier arrival to final completion — one connected, auditable parcel workflow.



DATA CAPTURED ACROSS THE JOURNEY

Operational stage	Core information	Principal system
1 Receipt	Tracking number, sender, carrier, timestamp and label image	LogisticsOS
2 Identification	Recipient, department, site and parcel details	LogisticsOS
3 Custody	Operator, location, movement and handling events	LogisticsOS
4 Allocation	Locker bank, compartment and compartment size	Vpod
5 Deposit	Deposit time, door events and secure status	Vpod
6 Notification	Channel, timestamp, delivery result and reminders	LogisticsOS / Vpod
7 Collection	Authentication, door opening and collection time	Vpod
8 Completion	Final status, proof of collection and audit trail	LogisticsOS

AUDITABLE PARCEL JOURNEY

One connected workflow from receipt to collection, with complete visibility and accountability at every stage.



Visibility

Real-time insights across every parcel and event.



Security

Controlled access and encrypted data at every step.



Automation

Smart workflows reduce manual effort and errors.



Accountability

Clear responsibility and logged actions.



End-to-end audit trail

Complete, tamper-evident records from receipt to completion.

STRATEGIC PROPOSITION

More than a locker integration



The value is not simply that LogisticsOS can send a parcel to a Vpod locker. The integration creates a connected parcel-intelligence layer that can answer:

THE CONNECTED PARCEL-INTELLIGENCE LAYER



One connected intelligence layer linking parcel operations, chain of custody, locker activity and actionable insight.

10 STRATEGIC QUESTIONS WE CAN ANSWER

- | | | | | | |
|---|--|---|----|---|---|
| 1 |  | How many parcels are arriving? | 6 |  | How long do parcels remain uncollected? |
| 2 |  | Which recipients and departments generate the most demand? | 7 |  | Which notifications produce the fastest collections? |
| 3 |  | How quickly are parcels processed? | 8 |  | Where is manual intervention still required? |
| 4 |  | Is appropriate locker capacity available? | 9 |  | Which sites, locker banks or workflows are underperforming? |
| 5 |  | Are parcels being allocated to the correct compartment sizes? | 10 |  | What measurable time and cost savings is automation delivering? |

MEASURABLE VALUE



Reduce manual handling



Forecast capacity with confidence



Improve security and compliance



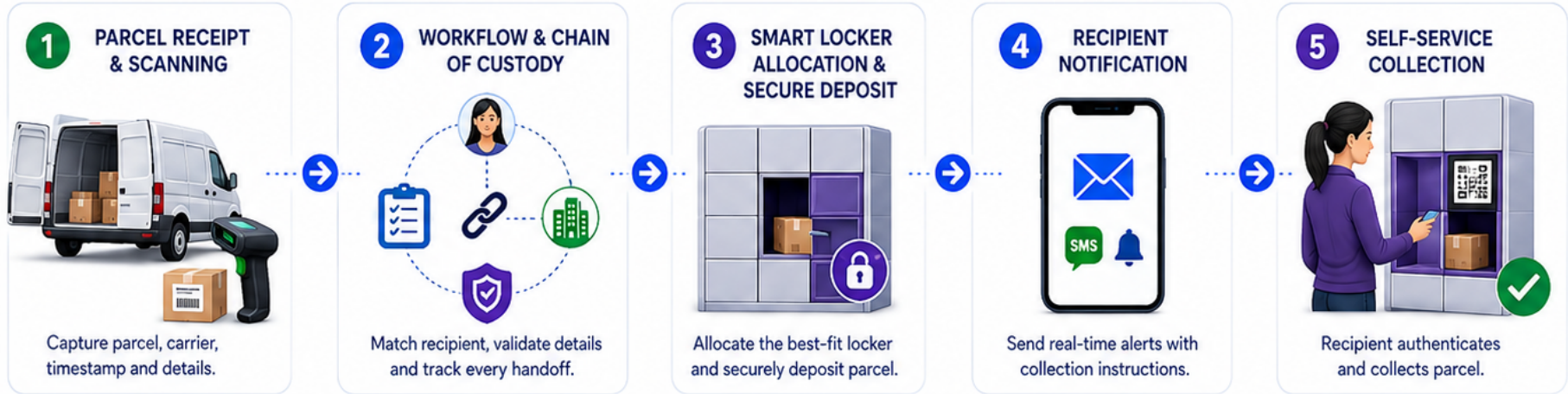
Optimise locker estates



Deliver measurable time and cost savings

FROM RECEIPT TO SECURE COLLECTION

Three connected capabilities working as one parcel-management ecosystem.



FacilityOS

Enterprise platform

Operational visibility and reporting

- Dashboards & reporting
- Sites & policies
- Users & permissions
- Audit trails

LogisticsOS

Parcel operations

Parcel receipt, recipient matching, workflow automation and chain of custody

- Parcel capture
- Recipient matching
- Workflow automation
- Chain of custody

Vpod

Smart locker automation

Smart locker allocation, secure storage and self-service collection

- Locker allocation
- Secure storage
- Access & authentication
- Self-service collection

- Visibility**
 Real-time visibility across parcels, people and locations.
- Automation**
 Automate repetitive tasks and reduce manual effort.
- Security**
 Keep parcels and data safe and protected.
- Accountability**
 Full chain of custody with clear ownership.
- Operational insight**
 Actionable insights to improve performance.



One connected workflow. Complete chain of custody. Secure 24/7 collection. Actionable operational insight.