

Metafour Manages the Digital Workflow, Vpod Delivers the Physical Handover

ONE INTEGRATED SOLUTION. END-TO-END VISIBILITY



SECURE
End-to-end security
and audit trail



24/7
Always available.
Always reliable.



EFFICIENT
Reduce costs.
Improve productivity.



DELIGHTFUL
Better experience
for everyone.

A fully automated parcel management ecosystem

Metafour manages the digital workflow. Vpod delivers the secure physical handover.

One integration. Zero manual touchpoints.

Metafour's powerful courier and mailroom software combined with Vpod's smart parcel lockers creates a seamless, end-to-end parcel experience — from courier arrival to 24/7 collection.



WHY TOGETHER?

- One continuous digital chain of custody
- 40+ courier integrations via Metafour
- Secure 24/7 self-service collection with Vpod lockers
- Real-time visibility, notifications and tracking
- Complete audit trail and compliance
- Eliminates almost every manual touchpoint

METAFOUR MANAGES THE DIGITAL WORKFLOW

- Booking & drop-off scheduling
- 40+ courier integrations
- Real-time tracking & visibility
- Proof of delivery
- Automated notifications
- Mailroom operations & reporting

FULLY INTEGRATED WORKFLOW

VPOD DELIVERS THE SECURE PHYSICAL HANDOVER

- Automatic locker allocation
- Secure parcel deposit
- Recipient notified with QR code, PIN or app
- 24/7 self-service collection
- Complete audit trail

PAIN POINTS ELIMINATED

- | | | |
|-----------------------------------|----|--------------------------------|
| ✗ Reception handling every parcel | >> | ✓ Automated intake & tracking |
| ✗ Manual logging & spreadsheets | >> | ✓ Digital records & visibility |
| ✗ Searching for parcels | >> | ✓ Instant locker lookup |
| ✗ Missed collections | >> | ✓ Automated notifications |
| ✗ Parcel room clutter & overflow | >> | ✓ Smart locker automation |
| ✗ Limited collection hours | >> | ✓ 24/7 self-service collection |
| ✗ Lost or misdelivered parcels | >> | ✓ Full chain of custody |
| ✗ No audit trail | >> | ✓ 100% digital audit trail |
| ✗ Reception interruptions | >> | ✓ Minimal staff involvement |
| ✗ High labour & admin costs | >> | ✓ Lower operational costs |

END-TO-END PARCEL JOURNEY – NO MANUAL TOUCHPOINTS

- Courier books or delivers via Metafour
- Parcel scanned into Metafour
- Vpod automatically allocates an available locker
- Parcel deposited in Vpod locker
- Recipient receives QR code / PIN / mobile credential
- User collects parcel 24/7 self-service
- Collection status automatically updated in Metafour
- Full audit trail and reporting available

PERSONAS BENEFITING

- | | | | | | | |
|--|--|--|--|--|--|---|
| FACILITIES MANAGER <ul style="list-style-type: none"> Less reception workload Real-time visibility Standardised processes across sites | OPERATIONS DIRECTOR <ul style="list-style-type: none"> End-to-end automation Scalable across sites Lower operating costs | WORKPLACE EXPERIENCE MANAGER <ul style="list-style-type: none"> 24/7 convenience Happy employees No more waiting | IT DIRECTOR <ul style="list-style-type: none"> API integration Secure & connected workflow Central reporting | SECURITY MANAGER <ul style="list-style-type: none"> Chain of custody Controlled access Reduced risk of theft | HR DIRECTOR <ul style="list-style-type: none"> Flexible collection Supports hybrid working Improved satisfaction | FINANCE DIRECTOR <ul style="list-style-type: none"> Lower labour costs Reduced claims Strong ROI visibility |
| ↓ 60–90% reception involvement | ↓ 80–95% manual parcel handling | ↓ 70–95% employee waiting time | 100% digital integration & reporting | ↓ 70–95% lost or misdelivered parcels | ↑ employee satisfaction & productivity | ↓ significant operational costs |

MEASURABLE IMPACT

- | | |
|---|--|
| < 30 SECONDS
average collection time | ↓ 60–90%
reception involvement |
| ↑ 200–500%
parcel throughput | ↑ employee satisfaction |
| ↓ 70–95%
lost parcels | significant cost savings |
| 24/7
collection availability | 100%
audit visibility |

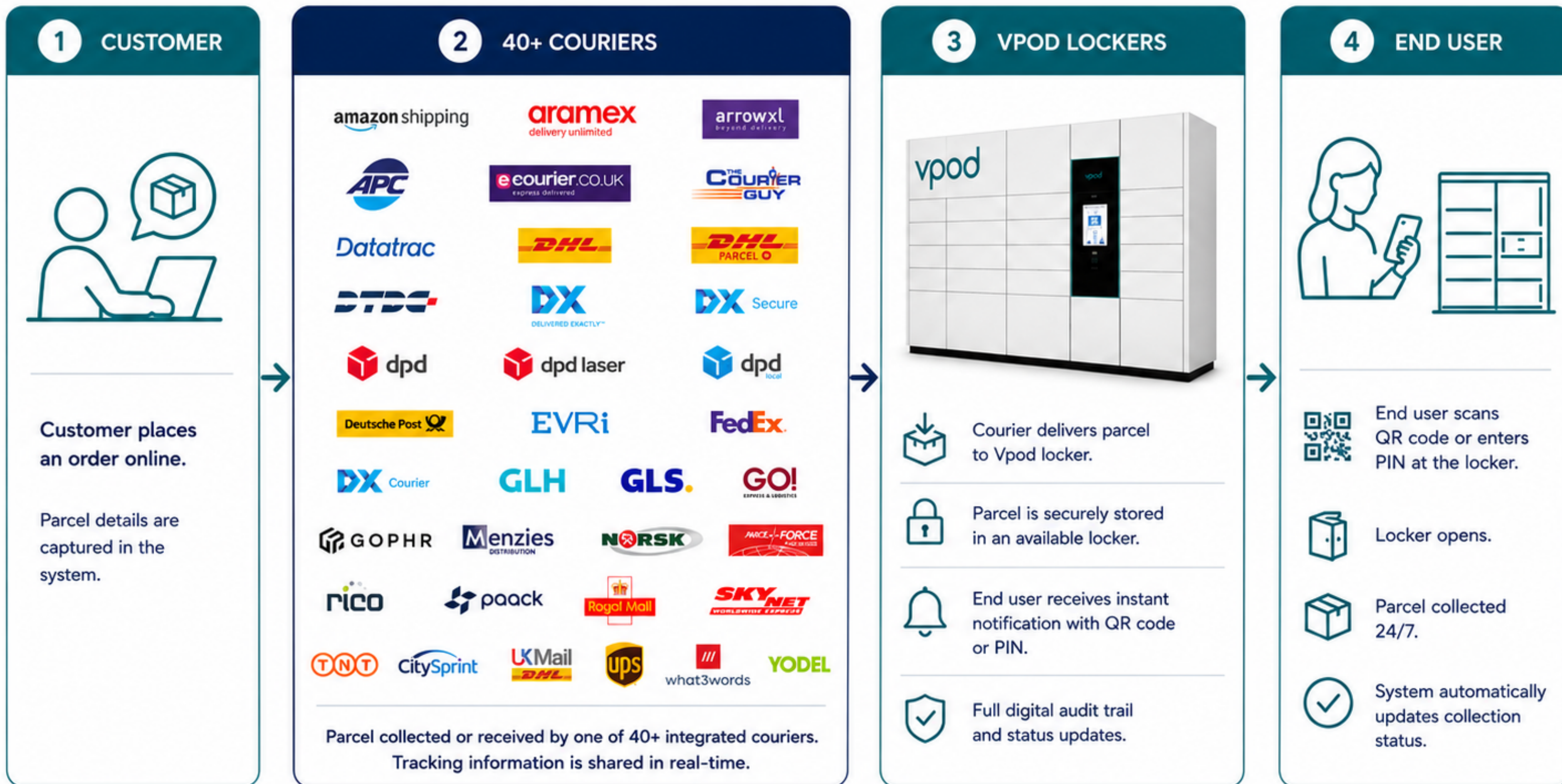
40+ COURIER INTEGRATIONS



ONE PLATFORM. ONE WORKFLOW. ZERO FRICTION.
METAFOUR + VPOD = SMARTER PARCEL MANAGEMENT



Smart Parcel Delivery. Simple Process. Complete Visibility.



END-TO-END VISIBILITY

Every step tracked. Every parcel secure.



Real-time tracking



Secure handover



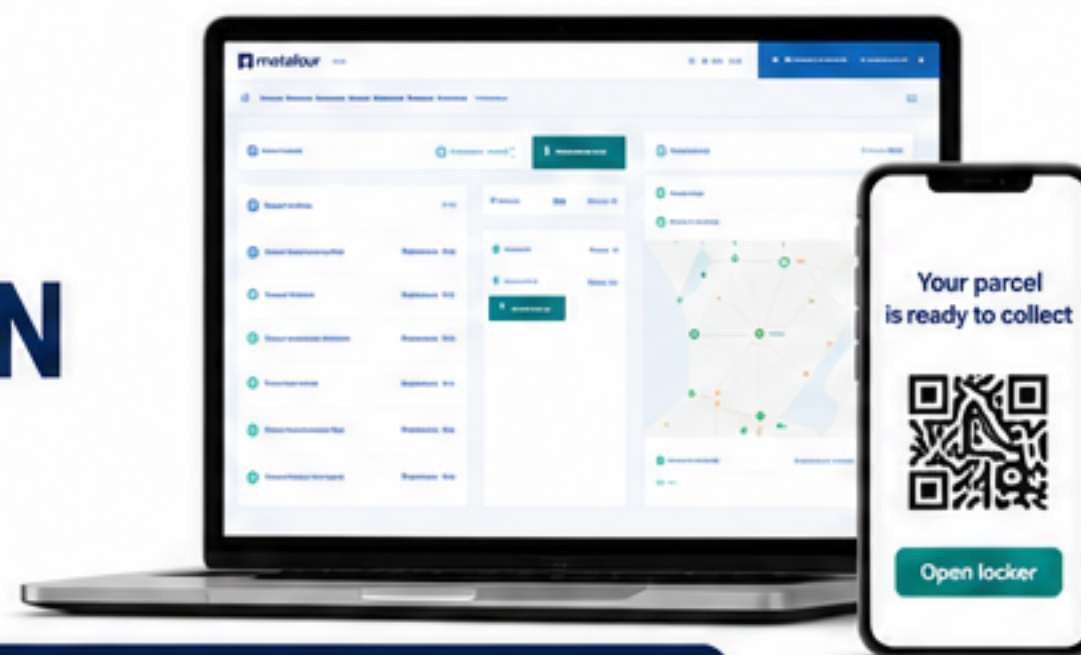
Operational insights



Complete accountability

METAFOUR + VPOD INTEGRATION

Automate every step. Improve every outcome.



KPI	TYPICAL IMPROVEMENT
 Reception involvement	↓ 60–90%
 Manual parcel handling	↓ 80–95%
 Collection time	⌚ <30 seconds
 Lost parcels	↓ 70–95%
 Employee waiting	↓ 70–95%
 Parcel throughput	↑ 200–500%
 Audit visibility	100% digital
 Availability	24/7
 Mailroom productivity	Significant improvement
 Multi-site consistency	Fully standardised

THE RESULTS



Lower operational costs

Reduce labour, eliminate manual tasks and optimise resources.



Faster, frictionless experience

Employees collect parcels in under 30 seconds, anytime.



Greater security & compliance

Full digital audit trail and secure, controlled access.



Scalable across any organisation

Standardised processes that work across sites and locations.



Happier employees

Reliable, convenient and modern parcel collection experience.



Real results. Measurable impact.
Better operations for today and tomorrow.



These improvements align with the automation benefits promoted by both Metafour's parcel management platform and Vpod's smart locker workflows.



End-to-end automation



Lower costs, higher efficiency



Complete visibility and control



Better experience for everyone

Metafour + Vpod

Parcel Locker Integration

Automate. Secure. Delight.

Seamless end-to-end parcel management from courier arrival to 24/7 collection. One workflow. Zero manual handoffs. Complete visibility.



END-TO-END WORKFLOW



PERSONAS BENEFITING

FACILITIES MANAGER	OPERATIONS DIRECTOR	WORKPLACE EXPERIENCE MANAGER	IT DIRECTOR	SECURITY MANAGER	HR DIRECTOR	FINANCE DIRECTOR
PAIN POINTS - Reception constantly interrupted - Mailroom congestion - Growing parcel volumes - Lost parcels - Manual tracking spreadsheets - Complaints from employees BENEFITS 50-90% less reception involvement - Automated parcel allocation - Real-time locker availability - Complete parcel visibility - Standardised processes	PAIN POINTS - High labour costs - Manual parcel handling - Bottlenecks during peak deliveries - Inconsistent processes - Poor operational scalability BENEFITS - Automated end-to-end workflow - Significant reduction in manual handling - Predictable operating costs - Easily scales across multiple buildings	PAIN POINTS - Employee complaints - Missed collections - Reception queues - Poor user experience BENEFITS 24/7 self-service collection - Instant notifications - No waiting - Modern workplace experience	PAIN POINTS - Multiple disconnected systems - Manual administration - Security concerns - Difficult reporting BENEFITS - API integration - Single digital workflow - Secure authentication - Central reporting - Easier support	PAIN POINTS - Unknown parcel locations - No audit trail - Unauthorised collections - Lost deliveries BENEFITS - Digital chain of custody - Every interaction recorded - Time-stamped audit logs - Controlled access - Reduced theft risk	PAIN POINTS - Hybrid workers missing deliveries - Employee frustration - Reception distractions BENEFITS - Flexible collection - Improved employee satisfaction - Supports hybrid working	PAIN POINTS - Increasing labour costs - Hidden parcel handling costs - Lost parcel claims - Inefficient space utilisation BENEFITS - Lower operational costs - Fewer manual hours - Reduced compensation claims - Better facility utilisation - Strong ROI visibility

OPERATIONAL PAIN POINTS REMOVED

Reception signs for every parcel	Manual recipient emails	Paper logs	Searching for parcels	Staff handing over parcels	Limited collection hours	Parcel room overflow	Lost parcels	Reception interruptions	Manual reporting
✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

METAFOUR + VPOD = A FULLY AUTOMATED, SECURE AND EFFICIENT PARCEL MANAGEMENT ECOSYSTEM

THE POWER OF INTEGRATION

- ✓ One continuous digital chain of custody
- ✓ Automated end-to-end workflow
- ✓ Real-time visibility and notifications
- ✓ 24/7 secure self-service collection
- ✓ Reduced costs and improved efficiency
- ✓ Happier people, better workplaces

MEASURABLE IMPACT

Person icon	↓ 60-90% Reception involvement
Box icon	↓ 80-95% Manual parcel handling
Stopwatch icon	< 30 seconds Average collection time
Shield icon	↓ 70-95% Lost parcels
Smiley face icon	↑ 200-500% Parcel throughput
Eye icon	100% Digital audit visibility
Clock icon	24/7 Collection availability
Bar chart icon	Significant Mailroom productivity improvement
Building icon	Fully standardised Across multiple sites

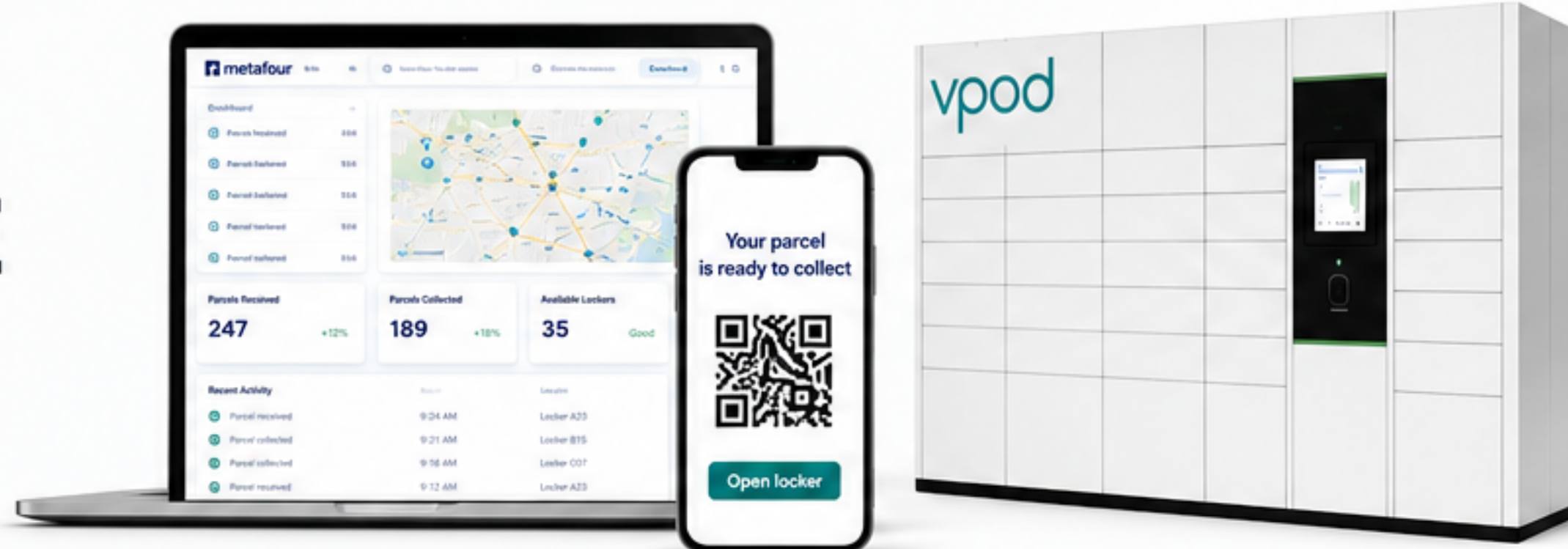
STRATEGIC BUSINESS VALUE

- Eliminates manual parcel processing
- Improves security and compliance
- Reduces labour and operating costs
- Scales consistently across locations
- Improves employee satisfaction
- Future-proofs workplace logistics

STRATEGIC BUSINESS VALUE

Metafour + Vpod Integration

The integration does more than automate parcel collection—it creates a digital handover platform that drives measurable value across your organisation.



1



Eliminates Manual Parcel Processing

Removes time-consuming manual steps and human error from parcel intake, allocation and handover.

2



Creates an Uninterrupted Digital Chain of Custody

Every parcel is tracked from intake to collection with a complete audit trail—no gaps, no guesswork.

3



Improves Security and Compliance

Secure lockers, role-based access and 100% digital records ensure accountability and help meet compliance requirements.

4



Reduces Labour Costs

Cuts manual handling and reception involvement by up to 90%, reducing operational labour spend.

5



Supports Hybrid Workplaces

Enables 24/7 self-service parcel collection, giving employees flexibility and convenience wherever they work.

6



Scales Consistently Across Multiple Locations

Standardised workflows and centralised management ensure a consistent experience across all sites.

7



Improves Employee Satisfaction

Faster, easier parcel collection with no queues or waiting—leading to happier, more productive teams.

8



Provides Operational Data for Continuous Improvement

Real-time dashboards and insights help you monitor performance, identify trends and continuously optimise operations.

9



Future-Proofs Workplace Logistics

Built to handle increasing parcel volumes, evolving workplace needs and future technology advancements.



A smarter, more secure, more efficient way to manage parcels—today and for the future.



Save time



Lower costs



Reduce risk



Delight employees

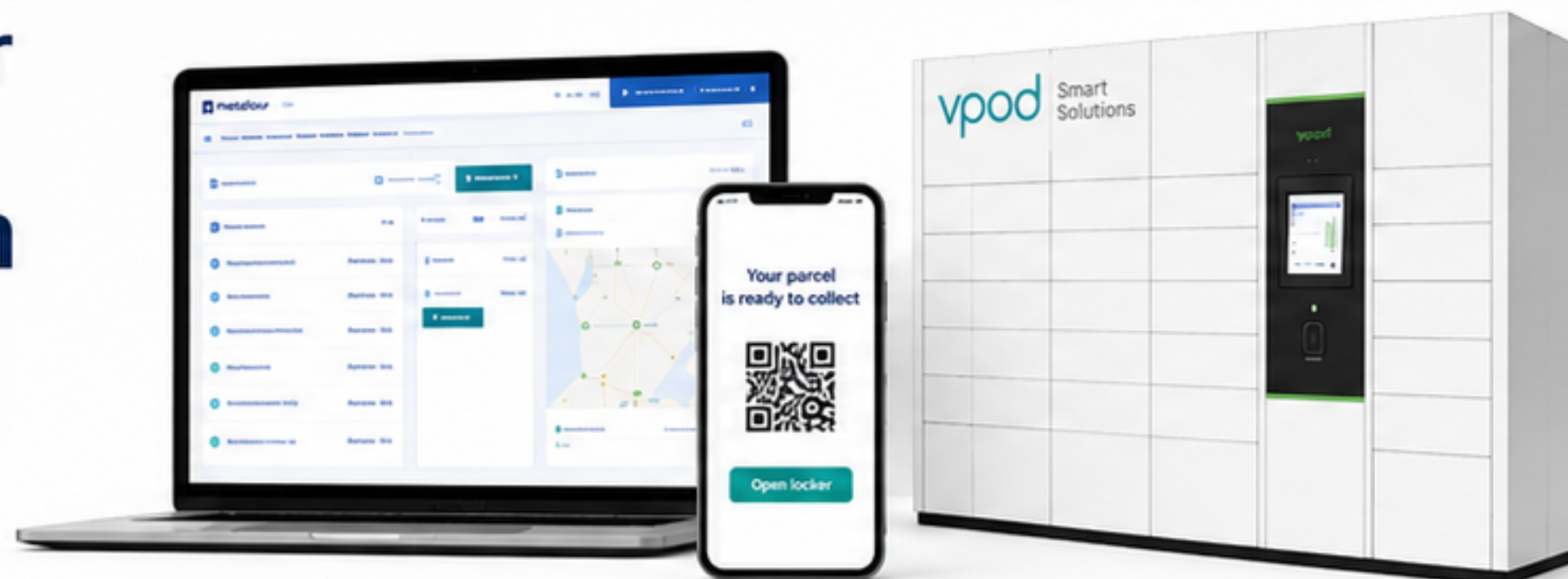


Drive performance

Metafour + Vpod Integration

One continuous digital chain of custody.

From courier arrival to 24/7 collection – fully automated, secure and traceable.



Integrated.

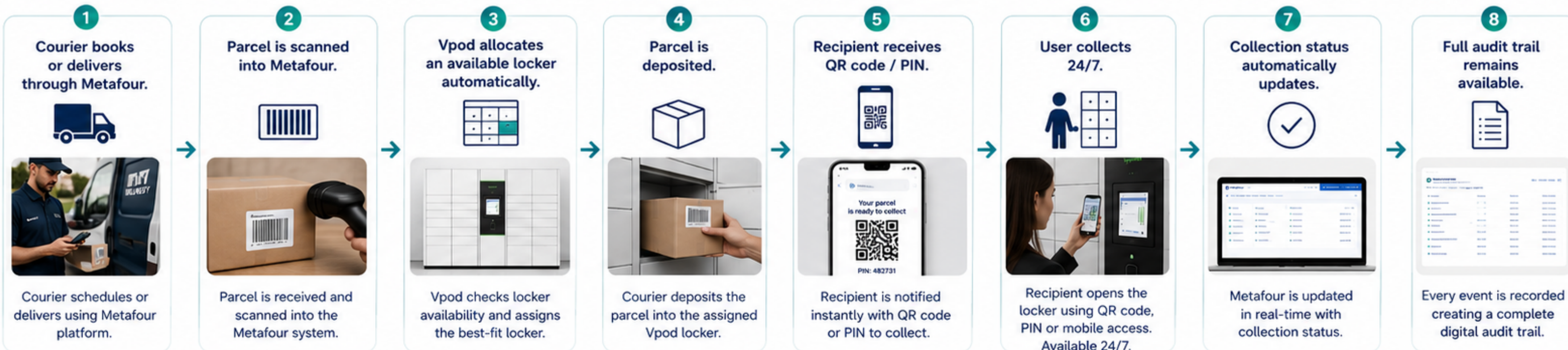
Metafour manages the digital workflow. Vpod manages the secure physical handover.



Secure.

Every step tracked. Every interaction recorded. Complete audit trail.

TYPICAL END-TO-END WORKFLOW



THE RESULT

One continuous digital chain of custody – secure, automated and fully traceable from start to finish.



End-to-end visibility



24/7 self-service



Higher efficiency, lower costs



Secure & compliant



Complete audit trail



One platform. One workflow. No gaps.



METAFOUR + VPOD INTEGRATION

Smarter operations. Lower costs. Measurable value.

A fully integrated parcel management solution that reduces cost, eliminates waste and delivers a clear return on investment.



FINANCE DIRECTOR

Control costs.
Maximise efficiency.
Prove value.
Drive ROI.

! CURRENT PAIN POINTS



Increasing labour costs

More parcels and manual processes mean more staff time and increasing costs.



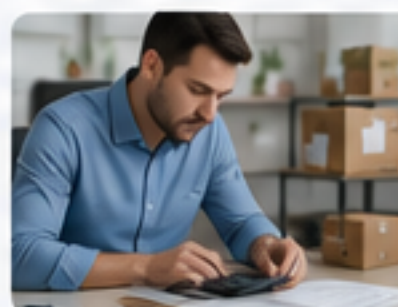
LABOUR COSTS

+34% YoY
Manual parcel handling is a major cost driver.



Hidden parcel handling costs

Time, materials, admin and inefficiencies add up across multiple sites.



HIDDEN COSTS

- Admin time
- Supplies
- Storage
- Transport
- Re-deliveries



Lost parcel claims

Lost, damaged or misdelivered parcels result in compensation claims and unhappy users.



CLAIMS & REFUNDS

£££
Impact on P&L and customer satisfaction.



Inefficient space utilisation

Valuable space is wasted on cluttered storage and inefficient workflows.



SPACE WASTED

20-30%
of storage areas used inefficiently.



✓ BENEFITS



Lower operational costs

Automation reduces manual handling, admin and re-delivery costs – delivering significant savings.

TOTAL COST OF OWNERSHIP



20-40%
lower operational costs



Fewer manual hours

Streamlined workflows dramatically reduce time spent on parcel management.



MANUAL HOURS REDUCED

60-90%
less time on manual parcel handling



Reduced compensation claims

Secure storage, full tracking and audit trails minimise lost or damaged parcel claims.

CLAIMS REDUCTION



50-80%
fewer claims and refunds



Better utilisation of existing facilities

Smart lockers optimise space usage and reduce the need for extra storage or facilities.



MAXIMISE EXISTING SPACE

Up to 30%
more effective use of available space



Stronger ROI visibility

Real-time reporting and clear KPIs give full visibility of savings, efficiency and ROI.

CLEAR ROI VISIBILITY

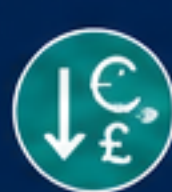


- Real-time dashboards
- Savings tracking
- Performance KPIs
- ROI you can measure



THE FINANCIAL IMPACT

Lower costs, fewer risks and better efficiency – delivering measurable value to your bottom line.



Lower operating costs
20-40% savings



Reduced manual hours
60-90% reduction



Fewer claims & refunds
50-80% reduction



Better space utilisation
Up to 30% more



Stronger ROI visibility
Clear, measurable financial impact

METAFOUR + VPOD INTEGRATION

Better experience for everyone. Every time.

A fully automated parcel management solution that delights employees and eliminates frustration.



WORKPLACE EXPERIENCE MANAGER

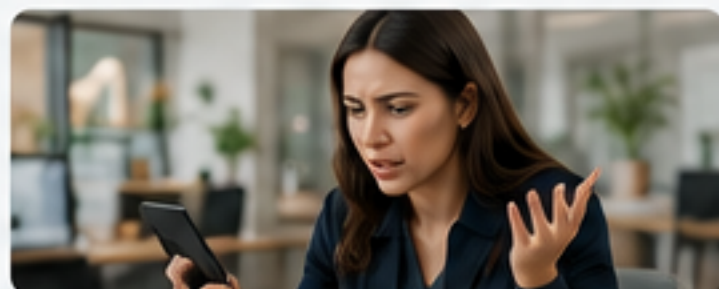
Happy employees.
Smooth operations.
Stronger workplace experience.

! CURRENT PAIN POINTS



Employee complaints

Frustration from long waits, missed parcels and poor communication.



Missed collections

Parcels not collected on time cause inconvenience and needs to be re-delivered.



Reception queues

Employees queue to collect parcels, causing delays and disruptions.



Poor user experience

Outdated processes create friction and a negative impression of the workplace.



✓ BENEFITS



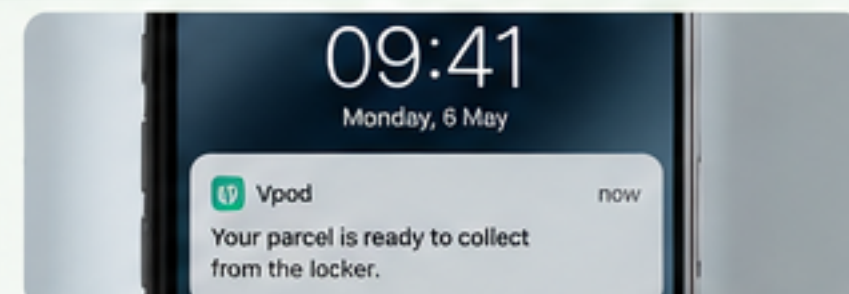
24/7 self-service collection

Employees collect parcels whenever it suits them – day or night.



Instant notifications

Employees receive real-time alerts when parcels are ready for collection.



No waiting

No queues, no delays. Employees collect in under 30 seconds.



Modern workplace experience

A seamless, convenient and professional experience that employees value and trust.



THE RESULT

Happier employees. Fewer disruptions.
A workplace experience that sets your organisation apart.



Happier employees

Increased satisfaction and engagement.



Fewer disruptions

Less pressure on reception and operations.



Higher productivity

Employees spend less time waiting and more time doing.



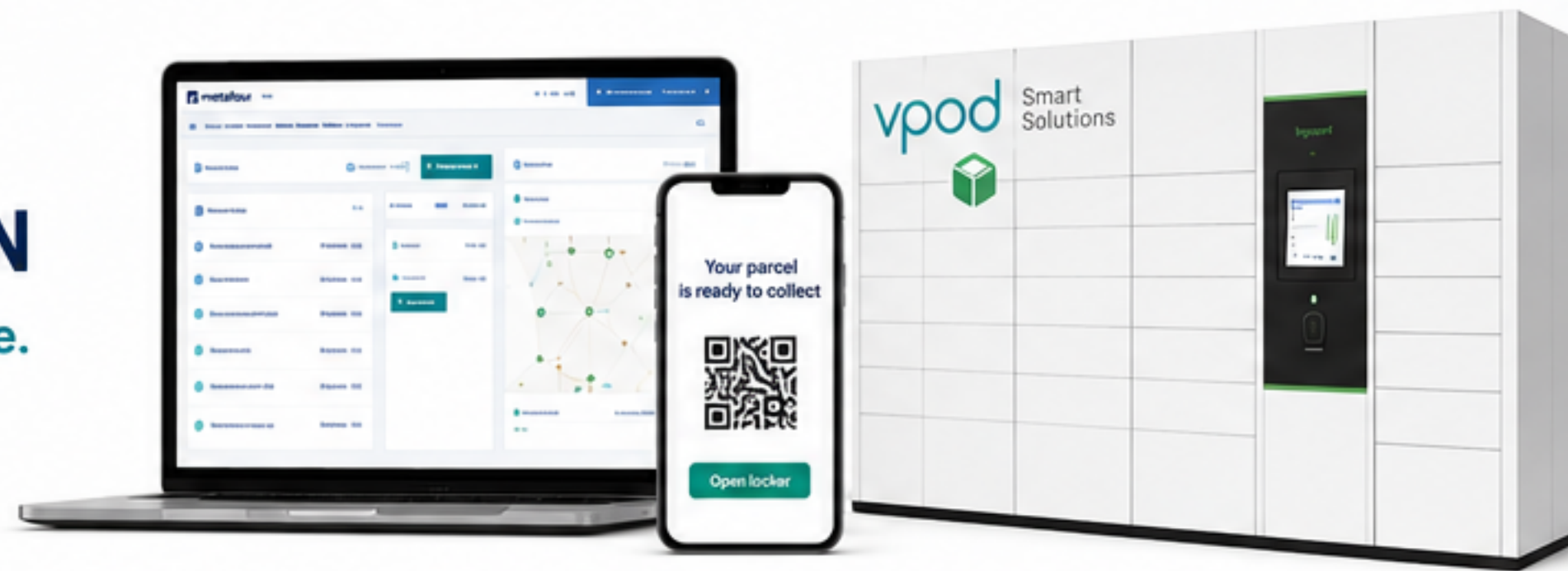
Stronger workplace experience

Modern, convenient and employee-first.

METAFOUR + VPOD INTEGRATION

Smarter operations. Lower costs. Better performance.

A fully automated parcel management ecosystem that eliminates manual work, reduces costs and scales with your business.



OPERATIONS DIRECTOR

Drive efficiency.
Reduce cost.
Scale with confidence.

! CURRENT PAIN POINTS



High labour costs

Too much staff time spent on parcel management and administration.



Manual parcel handling

Time-consuming manual processes increase labour and risk of errors.



Bottlenecks during peak deliveries

Surges in parcel volumes cause delays, queues and frustration.



Inconsistent processes

Different sites, different ways of working leads to errors and inefficiency.



Poor operational scalability

Manual processes don't scale as your business grows or across multiple locations.



✓ BENEFITS



Automated end-to-end workflow

From courier intake to collection, fully automated and integrated.



Significant reduction in manual handling

Automation removes repetitive tasks and reduces human error.



Predictable operating costs

Lower labour requirements and fewer errors lead to predictable, controllable costs.



Faster parcel throughput

Higher capacity, less congestion and faster collections.



Easily scales across multiple buildings

Standardised processes and central visibility make scaling simple and efficient.



Lower operational costs

Reduce labour spend and manual processes.



Improve efficiency

Automate workflows and eliminate delays.



Increase capacity

Handle more parcels with the same resources.



Reduce risk

Fewer errors, full visibility and audit trail.



Scale with confidence

Consistent, standardised and built to grow.

METAFOUR + VPOD INTEGRATION

Connected systems. Secure data. Simplified IT.

A fully integrated solution that connects your systems, strengthens security and gives IT complete control with less effort.



IT DIRECTOR

Secure. Integrated.
Visible. Under control.
Built for modern IT environments.

! CURRENT PAIN POINTS



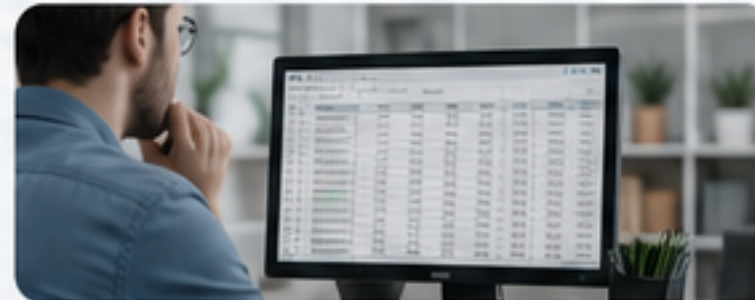
Multiple disconnected systems

Siloed tools and platforms don't communicate, causing data gaps and inefficiencies.



Manual administration

Time-consuming manual tasks increase workload, errors and dependency on individuals.



Security concerns

Uncontrolled access, weak authentication and no end-to-end audit trail increase risk.



Difficult reporting

Data scattered across systems makes reporting complex, slow and unreliable.



✓ BENEFITS



API integration

Seamless API connectivity between Metafour and Vpod for real-time data exchange and automation.



Single digital workflow

One connected platform for the entire parcel journey – from intake to collection.



Secure authentication

Strong user authentication with QR codes, PINs and role-based access control.



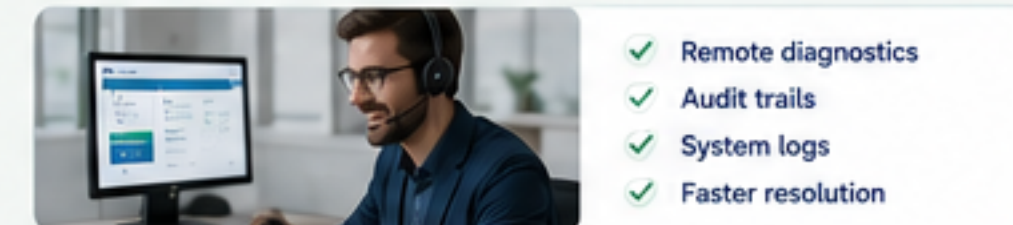
Central reporting

Real-time dashboards and reports in one place for complete visibility and data-driven decisions.



Easier support

Remote diagnostics, audit trails and centralised logs make troubleshooting faster and support simpler.



Stronger security

End-to-end encryption, access control and full audit trail.



Reduced IT workload

Automation and integration reduce manual tasks and administration.



Better system performance

Connected systems mean fewer errors, faster processes and higher reliability.



Scalable by design

Easily scale across sites, buildings and users with a future-ready platform.



Lower total cost

Less manual work, fewer errors and lower cost of ownership.

METAFOUR + VPOD INTEGRATION

Smarter parcel management. Happier workplaces.

A fully automated ecosystem that removes manual work, reduces disruption and improves the employee experience.



BUILT FOR FACILITIES MANAGERS

CURRENT PAIN POINTS



Reception constantly interrupted

Staff are pulled away from important work all day.



Mailroom congestion

Parcels pile up causing clutter, confusion and delays.



Growing parcel volumes

Parcel volumes keep increasing with no end in sight.



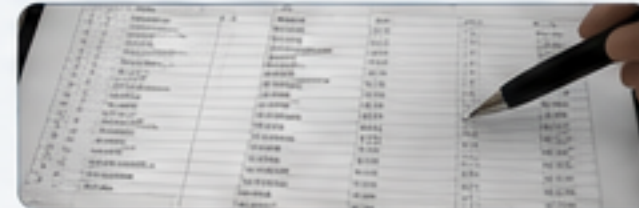
Lost parcels

Parcels go missing with no visibility or accountability.



Manual tracking spreadsheets

Time-consuming, error-prone and hard to keep up to date.



Complaints from employees

Employees are frustrated by delays, missed parcels and poor experience.



BENEFITS



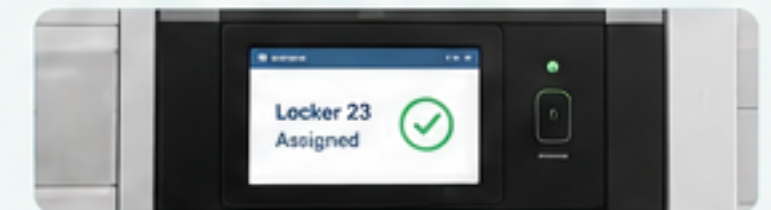
60-90% less reception involvement

Free up staff to focus on higher value activities and core responsibilities.



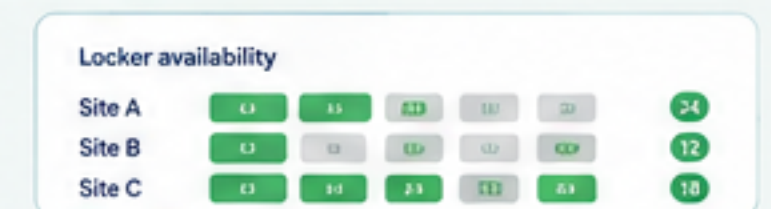
Automated parcel allocation

Parcels are automatically assigned to the best available locker.



Real-time locker availability

Live visibility of locker status across all sites.



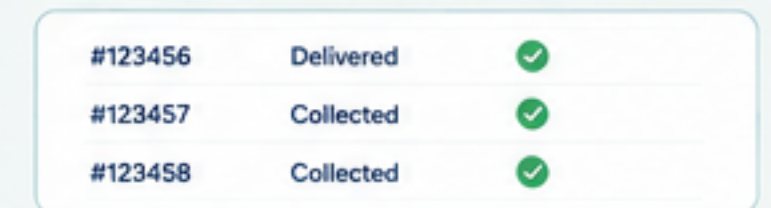
Reduced storage space

No messy parcel rooms or shelves needed – lockers do the work.



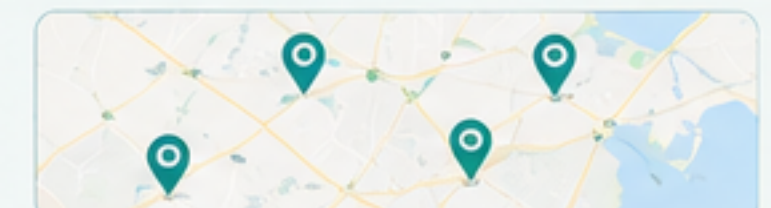
Complete parcel visibility

End-to-end tracking and audit trail for every parcel.



Standardised processes across sites

Consistent workflows and reporting across every location.



Secure.

Every parcel.
Every time.



24/7 Self-Service.

Employees collect when
it suits them.



Lower Cost.

Reduce labour, claims
and administration.



Happier Workplace.

Better experience for
everyone.



Future Ready.

Scalable, automated
and built to grow.