



AUTHENTICATION
User identity or
credential verified



DOOR OPENS
Access event and
timestamp recorded



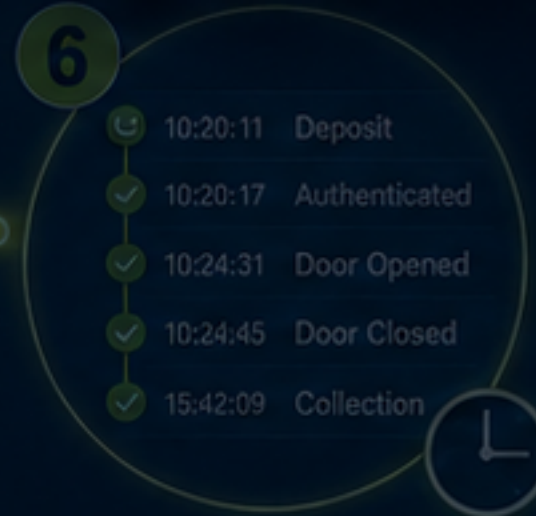
DOOR CLOSSES
Item secured and locker
status confirmed



DEPOSIT
Item assigned to a
specific locker



COLLECTION
Authorised recipient
retrieves the item



AUDIT
Complete event
history retained



REPORTS
Activity, exceptions
and trends visible



EVIDENCE
Who • What • Where • When • Every time

GUIDE:

CHAIN OF CUSTODY BY LOCKER SOLUTION



From physical handover
to recorded, auditable proof

DIGITAL CHAIN OF CUSTODY

Every locker interaction becomes a recorded, auditable event



DEPOSIT

Item assigned to a specific locker



AUTHENTICATION

User identity or credential verified



DOOR OPENS

Access event and timestamp recorded



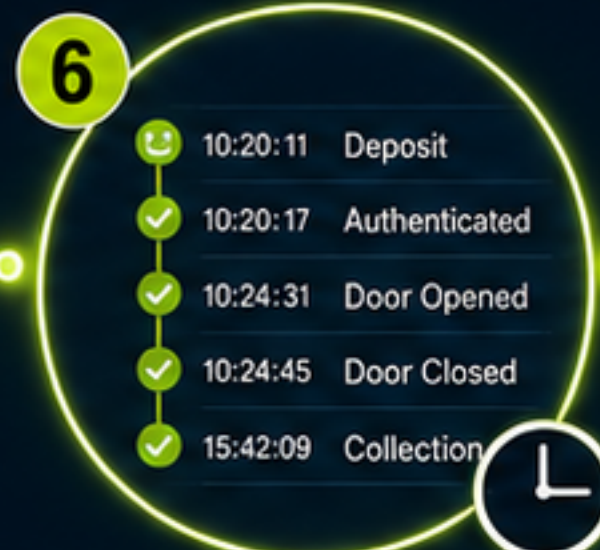
DOOR CLOSES

Item secured and locker status confirmed



COLLECTION

Authorised recipient retrieves the item



AUDIT

Complete event history retained



REPORTS

Activity, exceptions and trends visible



EVIDENCE

Who • What • Where • When • Every time



PHYSICAL HANDOVER → DIGITAL PROOF

Identity verified • Access controlled • Events timestamped • Collection confirmed

VPOD SMART SOLUTIONS

WORKPLACE LOCKERS — VERIFIED EMPLOYEE ACCESS

Connect every locker allocation and access event to a known identity



TRADITIONAL WEAKNESS



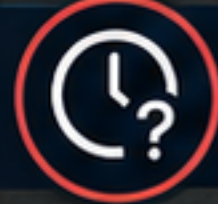
Shared physical keys



Fixed locker assignments



Limited user visibility



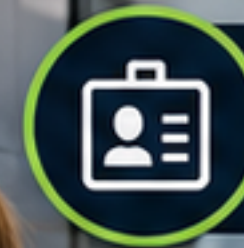
Access time unknown



VS



SMART-LOCKER CONTROL



Verified employee credential



Dynamic locker allocation



Access and release history



Central permission control



**OUTCOME: KNOW WHO USED EACH LOCKER —
WHERE, WHEN AND FOR HOW LONG**



EVIDENCE:



Employee ID



Locker



Open

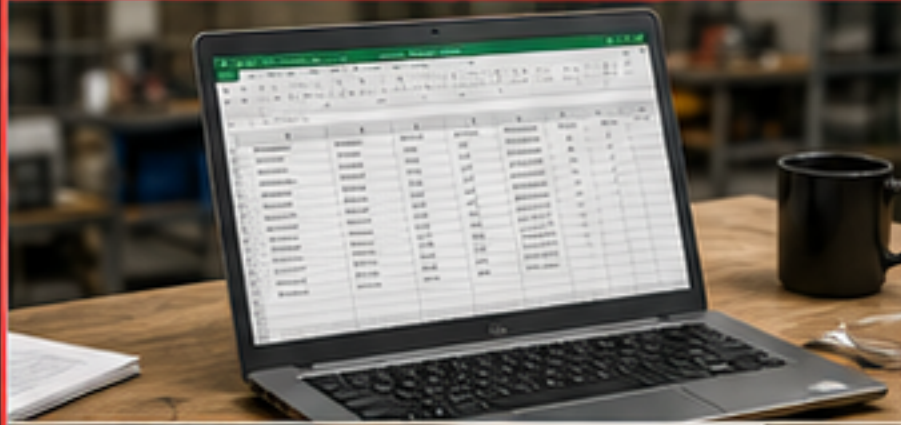


Duration



Release

✗ TRADITIONAL WEAKNESS



Spreadsheets



Sign-out books



Informal staff handovers



Returns and responsibility unclear

✓ SMART-LOCKER CONTROL



Authenticated user



Asset and locker linked



ISSUED

23 May 2025 09:14



RETURNED

23 May 2025 16:47



Issue and return timestamped



OVERDUE

ASSET ID: TL-1027

OVERDUE SINCE:

24 May 2025 08:30



Overdue assets identified



CLEAR ASSET OWNERSHIP, USAGE HISTORY AND RETURN STATUS



User ID



Asset ID



Locker



Issue



Return

PARCEL LOCKERS — EVIDENCE FROM RECEIPT TO COLLECTION

Replace manual sorting with a recipient-linked digital workflow



TRADITIONAL WEAKNESS



Manual receipt and recording



Manual sorting and storage



Items can be misplaced



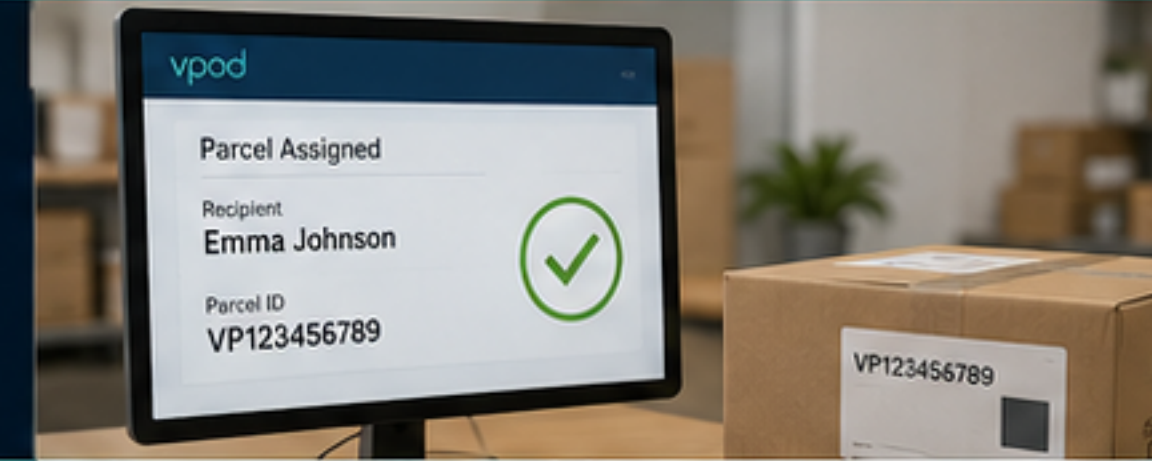
Collection may be unconfirmed



SMART-LOCKER CONTROL



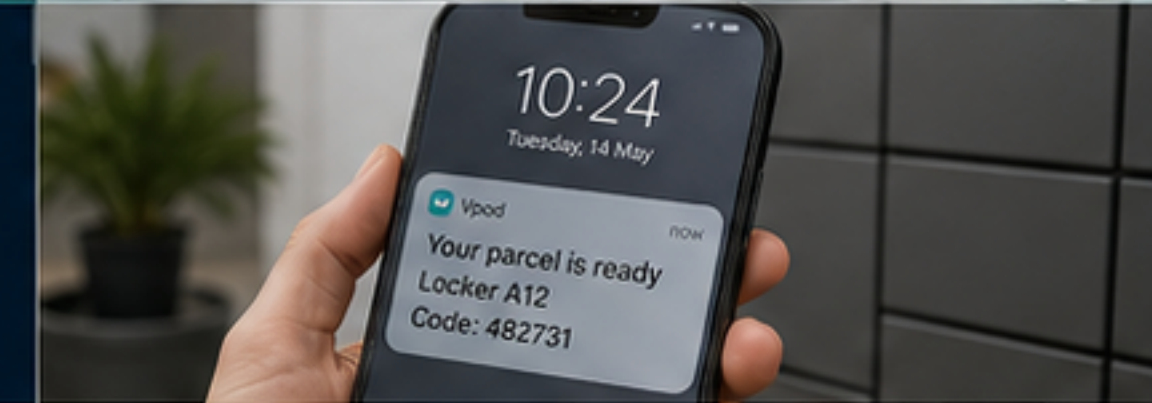
Parcel assigned to recipient



Specific locker recorded



Automatic notification



Authenticated collection



PROOF OF RECEIPT, SECURE STORAGE AND FINAL COLLECTION



Parcel ID

•



Recipient

•



Locker

•



Notification

•



Collection

DELIVERY LOCKERS – TRACEABILITY FROM COURIER TO RECIPIENT

Replace multiple handovers with one secure, recorded delivery journey

TRADITIONAL WEAKNESS



Courier to
loading bay



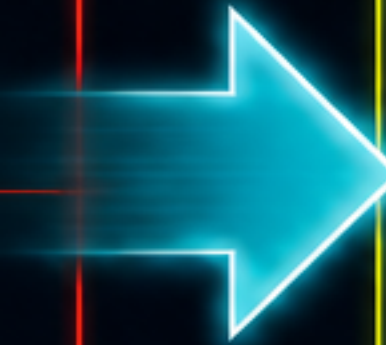
Loading bay
to reception



Reception
to recipient



Handovers
unrecorded



SMART-LOCKER CONTROL



Courier
authenticated



Direct secure
deposit



Deposit event
recorded



Collection
authenticated

COLLECTED ✓
16/05/2025 14:18



TRACEABLE COURIER-TO-RECIPIENT HANDOVER WITH LESS INTERMEDIARY HANDLING



Courier ID



Parcel



Locker



Deposit



Collection

RETAIL LOCKERS – PROOF FROM ORDER LOADING TO COLLECTION

Link every order to a designated locker and authorised customer

TRADITIONAL WEAKNESS



Stockroom
to counter



Staffed
collection point



Manual
order checks



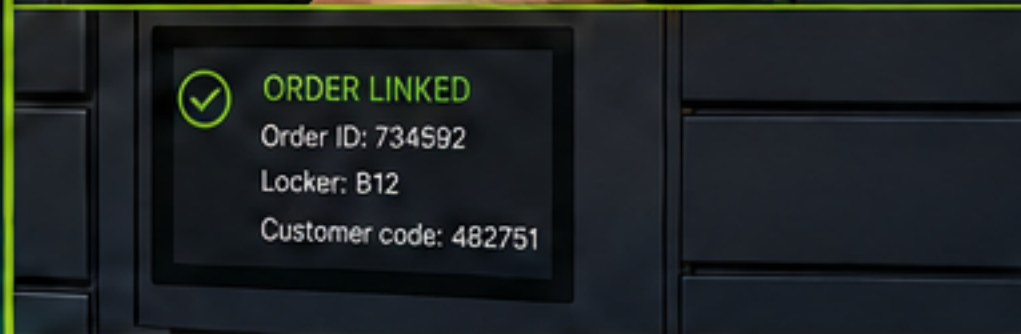
Handover
errors



SMART-LOCKER CONTROL



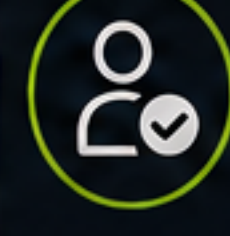
Order and
locker linked



Unique
customer code



Loading
recorded



Collection
authenticated



PROOF THE CORRECT ORDER REACHED THE AUTHORISED CUSTOMER



Order ID



Customer code



Locker



Loading



Collection

LUGGAGE LOCKERS — VERIFIED FROM DEPOSIT TO COLLECTION

Replace manual bag handling with a recorded, guest-controlled journey

TRADITIONAL WEAKNESS



Reception handover



Paper tags



Shared luggage room



Ownership unclear



SMART-LOCKER CONTROL



Unique guest credential



Locker allocation recorded



Every opening timestamped



Collection verified



FEWER MISIDENTIFICATION, UNAUTHORISED COLLECTION AND LOST-PROPERTY DISPUTES



Guest ID • Locker • Deposit • Access • Collection



VENUE LOCKERS - ACCOUNTABILITY FROM DEPOSIT TO COLLECTION

Give each visitor control of a specific locker through a digital credential

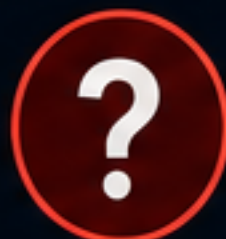
TRADITIONAL WEAKNESS



Physical cloakroom tickets



Shared storage areas



Item location uncertain



Collection errors and ticket fraud



SMART-LOCKER CONTROL



Digital visitor credential



Specific locker controlled



Access events recorded



Self-service collection



LESS STAFF HANDLING, FEWER ERRORS AND STRONGER ACCOUNTABILITY



Visitor ID



Locker



Deposit



Access



Collection

EVENT LOCKERS – CONSISTENT CONTROL ACROSS TEMPORARY SITES

Use one digital allocation and access process at every event

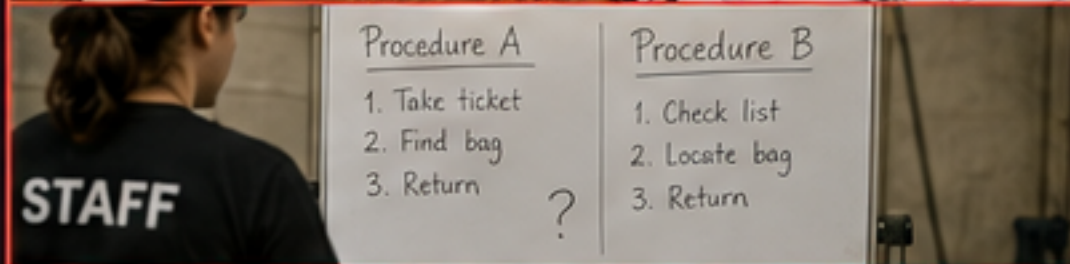
TRADITIONAL WEAKNESS



Temporary staff



Paper cloakroom tickets



Inconsistent procedures



Peak-time storage pressure



High-volume departure queue with staff searching



SMART-LOCKER CONTROL



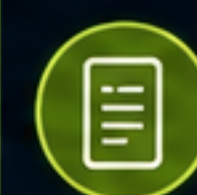
Digital locker allocation



Consistent access process



Occupancy recorded



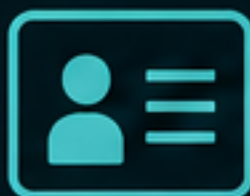
Access history visible



Smooth high-volume arrivals and departures



CONSISTENT RECORDS THROUGH HIGH-VOLUME ARRIVALS AND DEPARTURES



Visitor ID



Locker



Allocation



Access



Occupancy

LEISURE LOCKERS - VISIBILITY FROM ACCESS TO LOST PROPERTY

Know who used each locker, when they accessed it and its live status

TRADITIONAL WEAKNESS



Coin locks and keys



Shared changing-room storage



Access history unknown



Lost or left-behind items



SMART-LOCKER CONTROL



Digital user credential



Live locker status

Locker status - Live

AVAILABLE	OCCUPIED	OVERDUE
124	87	12



Access records visible

User ID	Locker	Access time	Duration
U2387	045	24 May 2025 11:28	02:13
U2387	045	24 May 2025 15:47	01:02
U1196	045	23 May 2025 09:16	01:45



Investigations supported



CLEAR ACCOUNTABILITY FOR OCCUPANCY, ACCESS AND LOST PROPERTY



User ID



Locker



Live status



Access history



Lost property