

WHY DESK SHARING EQUIPMENT BOTTLENECKS BREAK AT SCALE (AND WHY HYBRID WORK SLOWS DOWN)

The Hidden Cost of Friction, Complexity and Contention in **Modern Workplaces**



FRUSTRATED EMPLOYEES

Time wasted and productivity lost



SCARCITY & CONTENTION

Limited resources create daily delays



COMPLEXITY OVERHEAD

Too many tools. Too hard to manage.



PERFORMANCE AT SCALE

Small issues become big business problems



DISCOVER WHY TRADITIONAL APPROACHES FAIL AT SCALE — AND WHAT IT TAKES TO KEEP **HYBRID WORK MOVING.**



ELIMINATE BOTTLENECKS

Ensure the right resources are always available



IMPROVE EMPLOYEE EXPERIENCE

Reduce friction. Increase flow.



GAIN VISIBILITY & CONTROL

Real-time insights to manage your environment



SCALE WITH CONFIDENCE

Built for the demands of modern hybrid workplaces



SMART SOLUTIONS FOR SMARTER WORKPLACES. **BETTER ACCESS. BETTER PERFORMANCE. BETTER WORK.**

WHY DESK SHARING EQUIPMENT BOTTLENECKS BREAK AT SCALE



DESK SHARING WAS DESIGNED TO IMPROVE EFFICIENCY.

Fewer desks.
More flexibility.
Better use of space.



BUT IT INTRODUCED A NEW DEPENDENCY: SHARED EQUIPMENT.

Laptops, monitors, keyboards, headsets, docking stations.



AT SMALL SCALE, SHARING WORKS. AT LARGE SCALE, IT CREATES BOTTLENECKS.

WORKPLACES BEGIN TO EXPERIENCE:



Employees waiting for equipment



Missing or misplaced devices



Setup delays at the start of the day



Reduced productivity across teams



The problem is not desk sharing. It's how equipment is **managed within it.**

RESERVED

THE IMPACT GROWS EXPONENTIALLY

SMALL SCALE



EASY TO MANAGE



LARGE SCALE



COMPLEX, UNPREDICTABLE, COSTLY

THE TAKEAWAY



As organizations scale, manual tracking and ad-hoc processes can't keep up. Smart equipment management is the key to unlocking the full potential of desk sharing —without the bottlenecks.



MANAGE SMART. ENABLE WORK. **ELIMINATE BOTTLENECKS.**

WHAT ARE DESK SHARING EQUIPMENT BOTTLENECKS?

When the right equipment isn't available, **work doesn't flow.**



DESK SHARING EQUIPMENT BOTTLENECKS OCCUR WHEN:



Employees cannot access the equipment they need

No available laptops, monitors, headsets, or docking stations when and where they're needed.



Equipment availability is inconsistent

Unpredictable supply. Missing devices. Poor visibility across locations and teams.



Setup and retrieval processes slow down workflows

Time wasted finding, setting up, or returning equipment. Delays compound throughout the day.

THIS IS COMMON IN:



HYBRID WORKPLACES

Employees move between office and home.



CORPORATE OFFICES

Large workforces sharing a limited equipment pool.



CO-WORKING ENVIRONMENTS

High turnover and flexible seating increase demand.



CONTACT CENTRES

High equipment dependency across shifts and teams.



TECHNOLOGY-ENABLED WORKSPACES

More devices. More complexity. More potential for bottlenecks.



**ELIMINATE EQUIPMENT BOTTLENECKS.
EMPOWER PEOPLE. MAXIMISE PERFORMANCE.**



EQUIPMENT BOTTLENECKS INCREASE AT SCALE

As organisations grow, small gaps in equipment management create big problems for employees and IT teams.



As scale increases, so do the bottlenecks. Inefficiency grows. Productivity drops.

1 EQUIPMENT IS NOT STORED CENTRALLY



In many workplaces, equipment is:

- Left on desks
- Stored in drawers
- Kept in IT rooms
- Passed between employees

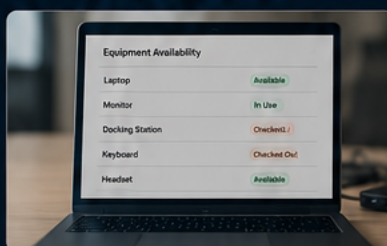
At scale, this leads to:

- ✗ Equipment being hard to find
- ✗ Inconsistent storage behaviour
- ✗ Time lost searching



If equipment does not have a defined location, access becomes **unpredictable**.

2 NO VISIBILITY OF AVAILABILITY



Most organisations cannot see:

- Which equipment is available
- Who is using it
- Where it is located

Without visibility:

- ✗ Employees waste time searching
- ✗ IT teams receive constant requests
- ✗ Availability becomes unreliable



3 SHARED EQUIPMENT CREATES COMPETITION



In desk-sharing environments:

- Multiple employees need the same equipment
- Demand peaks at certain times

This leads to:

- ✗ Employees competing for resources
- ✗ Delays at the start of the day
- ✗ Reduced productivity



4 SETUP TIME BECOMES A DAILY BOTTLENECK



Without ready-to-use equipment:

- Employees must gather devices
- Connect peripherals
- Troubleshoot issues

This creates:

- ✗ Delays in starting work
- ✗ Inconsistent workstation quality
- ✗ Frustration across teams



5 EQUIPMENT IS NOT RETURNED PROPERLY



Common issues include:

- Devices left on desks
- Equipment taken home
- Items not returned after use

At scale:

- ✗ Availability decreases
- ✗ Equipment becomes "lost" within the workplace



6 MANUAL TRACKING FAILS

Equipment	User	Location	Status
Laptop	John D.	Floor 3	In Use
Monitor	-	-	-
Headset	Sarah K.	Office 12	Unknown
Docking Station	-	IT Room	-

Tracking equipment through:

- Spreadsheets
- IT logs
- Informal processes

Does not work because:

- ✗ Data is not updated in real time
- ✗ Users do not comply consistently
- ✗ Equipment movement is too frequent



7 PEAK DEMAND EXPOSES WEAKNESSES



During peak office days:

- More employees are present
- More equipment is needed simultaneously

This results in:

- ✗ Immediate shortages
- ✗ Longer delays
- ✗ Increased pressure on IT teams



REMOVE BOTTLENECKS. IMPROVE ACCESS. **BOOST PRODUCTIVITY.**

MANAGE EQUIPMENT SMARTER. ENABLE WORK BETTER.

THE HIDDEN IMPACT OF EQUIPMENT BOTTLENECKS

When employees can't access the equipment they need, the impact goes far beyond a simple inconvenience.



LOST PRODUCTIVITY

Employees spend time:

- Searching for equipment
- Setting up workstations
- Waiting for availability



INCREASED IT WORKLOAD

IT teams must:

- Handle repeated requests
- Track down missing equipment
- Manage inefficient systems



EMPLOYEE FRUSTRATION

- Delays in starting work
- Inconsistent experience
- Reduced satisfaction with hybrid work



REDUCED ASSET UTILISATION

- Equipment is underused or misplaced
- Duplicate devices are purchased
- ROI decreases



POOR WORKPLACE EXPERIENCE

- Inconsistent desk setups
- Cluttered environments
- Reduced perception of workplace quality



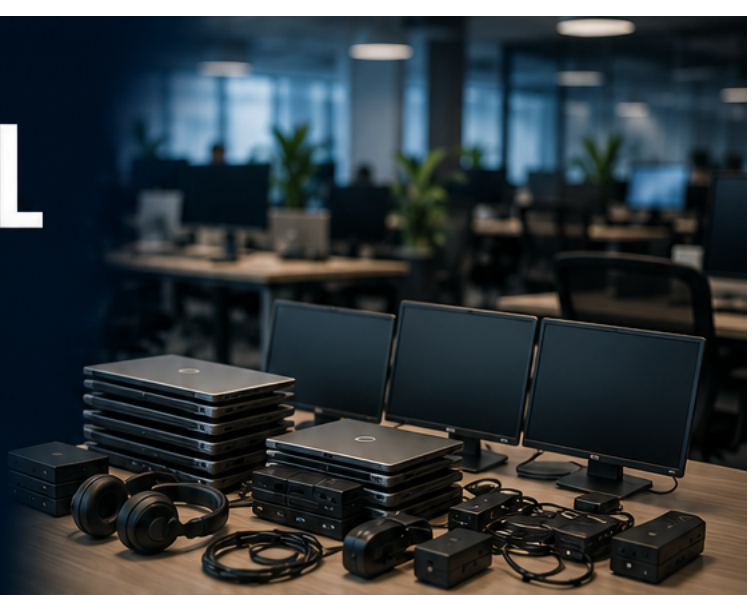
EQUIPMENT BOTTLENECKS DON'T JUST CAUSE DELAYS—
THEY COST TIME, MONEY, AND IMPACT YOUR PEOPLE.



REMOVE BOTTLENECKS. IMPROVE ACCESS. EMPOWER PEOPLE. DRIVE PERFORMANCE.

TRADITIONAL FIXES FAIL

Attempting to solve equipment bottlenecks without visibility and control only creates more problems.



1. BUY MORE EQUIPMENT

- Increases cost
- Does not fix access or control



LESS
FLEXIBILITY.
LESS
AGILITY.



2. ASSIGN EQUIPMENT TO DESKS

- Reduces flexibility
- Undermines desk sharing

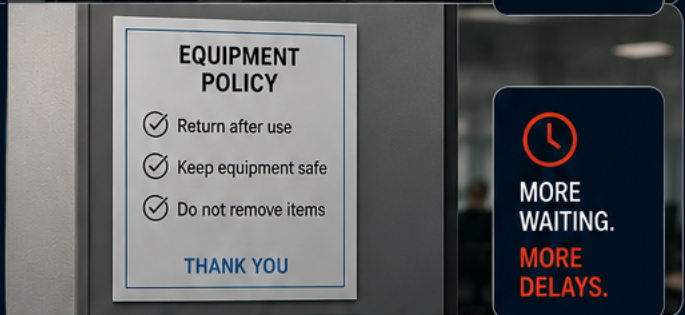


POLICIES
DON'T SOLVE
REAL-WORLD
BEHAVIOUR.



3. IMPROVE POLICIES

- Relies on behaviour
- Hard to enforce



MORE
WAITING.
MORE
DELAYS.



4. CENTRAL STORAGE ROOMS

- Still require manual retrieval
- Create queues and delays



MORE
SPEND.
SAME
PROBLEMS.



THESE TRADITIONAL FIXES TREAT THE SYMPTOMS,
NOT THE CAUSE.



Bottlenecks remain.
Costs continue to rise.
Productivity suffers.

ASSET LOCKER SYSTEMS

Smart lockers transform equipment access into a **structured**, **automated** process.



FIXED STORAGE LOCATIONS

- Every device has a defined compartment
- No searching required



REAL-TIME AVAILABILITY

- Instantly see what is available
- Improve planning and allocation



SECURE, CONTROLLED ACCESS

- Only authorised users can retrieve equipment
- Full accountability



FAST RETRIEVAL AND RETURN

- No queues
- No dependency on IT staff



IMPROVED READINESS

- Devices can be stored, charged, and ready to use



THE SCALABLE SOLUTION: CONTROLLED EQUIPMENT ACCESS SYSTEMS

To eliminate bottlenecks, organisations need:



DEFINED STORAGE LOCATIONS

Every item has a home.



REAL-TIME VISIBILITY

See what's available, where and when.



CONTROLLED ACCESS

Right person.
Right equipment.



AUTOMATED TRACKING

Accurate data.
No manual effort.



SMART LOCKERS. SMARTER ACCESS. **BETTER WORK.**



SAVE TIME



REDUCE RISK



MAXIMISE VALUE

! CORE PROBLEM: NO SYSTEM CONTROLS EQUIPMENT ACCESS

Desk sharing bottlenecks occur because:
Equipment access is unmanaged and uncontrolled.

AT SCALE:

-  More employees
-  More equipment
-  More movement

WITHOUT SYSTEM CONTROL:



Availability becomes unpredictable and inefficient.

✓ THE SCALABLE SOLUTION: CONTROLLED EQUIPMENT ACCESS SYSTEMS

To eliminate bottlenecks, organisations need:



DEFINED STORAGE LOCATIONS

Every item has a home.
No more searching.



REAL-TIME VISIBILITY

Know what's available, where it is,
and who has it.



CONTROLLED ACCESS

The right people access the right
equipment at the right time.



AUTOMATED TRACKING

Track every movement.
Eliminate manual processes.



CONTROL EQUIPMENT. ELIMINATE BOTTLENECKS.
EMPOWER PEOPLE. MAXIMISE PERFORMANCE.



HAPPIER
EMPLOYEES



HIGHER
PRODUCTIVITY



LOWER
COSTS

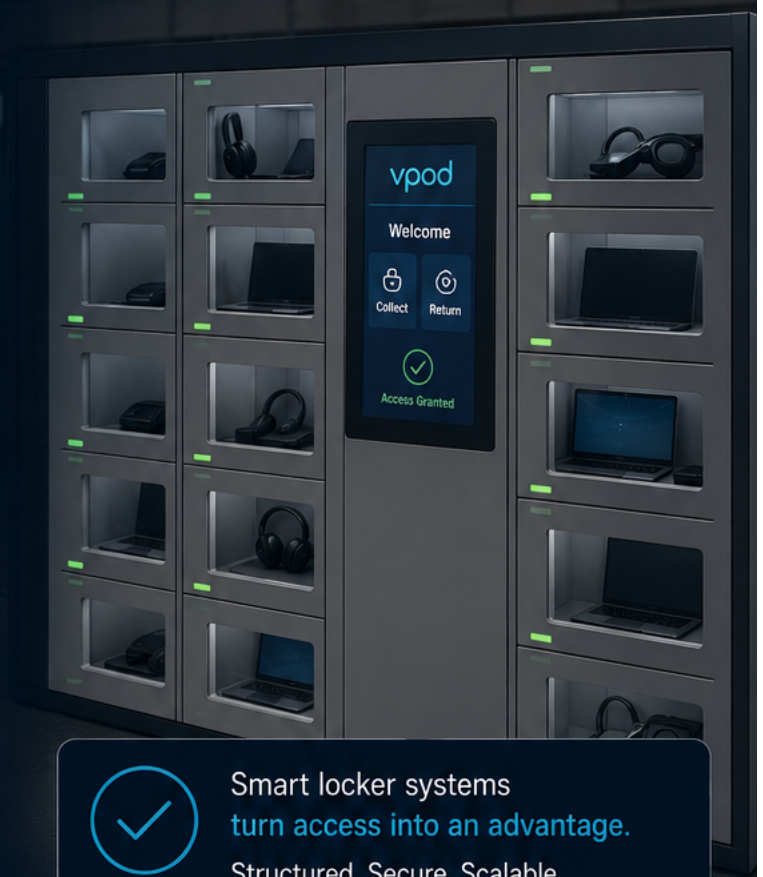


BETTER
OUTCOMES

OPERATIONAL IMPACT

With smart locker systems:

- 
Equipment bottlenecks are eliminated
 Consistent access. No more delays.
- 
Employees start work faster
 Get what they need, when they need it.
- 
IT workload is reduced
 Fewer requests. Fewer interruptions.
- 
Asset utilisation increases
 Right equipment. Right time. Right people.
- 
Workplace experience improves
 Better access. Higher satisfaction.



Smart locker systems
turn access into an advantage.
Structured. Secure. Scalable.
Built for modern workplaces.

THE BOTTOM LINE

Desk sharing does not fail
because of the desks.

It fails because:



**EQUIPMENT ACCESS IS NOT
DESIGNED FOR SHARED,
FLEXIBLE ENVIRONMENTS.**



AT SCALE:



WITHOUT CONTROL:



**BOTTLENECKS ARE
INEVITABLE.**

Delays. Frustration.
Lost productivity.



**CONTROLLED EQUIPMENT ACCESS IS THE FOUNDATION
OF A SCALABLE, PRODUCTIVE WORKPLACE.**



CONTROL



VISIBILITY



PERFORMANCE

4-STEP SMART ASSET LOCKER SYSTEMS

A simple, automated process for secure, efficient equipment access.

1

STORE

Organised. Secure. Ready.



IT stores equipment in dedicated compartments. Every asset has a **defined location**.



Defined locations

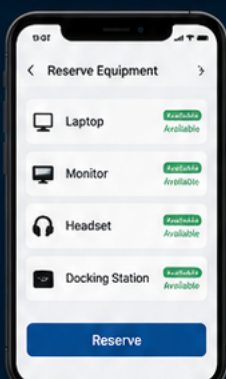


Secure storage

2

RESERVE

See. Select. Reserve.



Users view **real-time availability** and reserve the equipment they need.



Real-time visibility



Plan ahead

3

RETRIEVE

Access. Authenticate. Go.



Users **authenticate** at the locker and retrieve their reserved equipment.



Secure access



Fast retrieval

4

RETURN

Return. Confirm. Ready for Next.



Equipment is returned and **automatically checked in**, ready for the next user.



Auto check-in



Ready for next use

WHAT YOU GET



Eliminate bottlenecks
No more waiting for equipment.



Start work faster
Employees are ready from day one.



Reduce IT workload
Fewer requests. Less chasing.



Increase asset utilisation
Right equipment. Right time. Right place.



Improve workplace experience
Happier employees. Better productivity.



SMART LOCKERS. SMARTER ACCESS.
BETTER WORK.

CONTROL **ASSETS**.
ELIMINATE **BOTTLENECKS**.
EMPOWER **PEOPLE**.

