

Smarter Infrastructure. **Better Operations.**

SMART LOCKER EFFICIENCY GUIDE BREAKDOWN BY ROLE

Real Pain Points.
Measurable Efficiency Gains.
Stronger Operational Outcomes.



FACILITIES
MANAGER



RECEPTION
MANAGER



WORKPLACE
EXPERIENCE
MANAGER



HOTEL
OPERATIONS
MANAGER



IT
MANAGER



RETAIL
OPERATIONS
MANAGER



VENUE
OPERATIONS
DIRECTOR



70-95%
REDUCTION
IN MANUAL
HANDOVERS



60-80%
REDUCTION
IN ADMINISTRATIVE
WORKLOAD



UP TO 90%
REDUCTION
IN QUEUES AND
WAITING TIMES



IMPROVED
AUDITABILITY
AND
COMPLIANCE



HIGHER
USER
SATISFACTION



MORE TIME
ON HIGHER-VALUE
ACTIVITIES



LOWER
OPERATIONAL
COSTS



IMPROVED
SCALABILITY
WITHOUT
ADDITIONAL
HEADCOUNT



WHY VISITOR BELONGINGS SECURITY RISK INCREASES AT SCALE

Every visitor brings risk into a venue.

Not just who they are — but what they carry.
Bags, luggage, personal items, equipment.



At small scale,
this is manageable.



At large scale,
it becomes a
security challenge.



VENUES BEGIN TO EXPERIENCE:



UNSECURED
BELONGINGS



UNKNOWN OR
UNVERIFIED ITEMS



LIMITED CONTROL
OVER STORAGE
AREAS



INCREASED
EXPOSURE
TO RISK



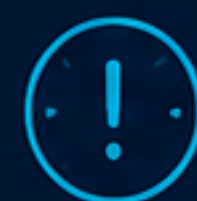
Visitor belongings are one of the
least controlled — and most overlooked —
security risks in high-traffic environments.



HIGHER VOLUME
MORE RISK



MORE COMPLEXITY
LESS CONTROL



GREATER LIABILITY
EXPOSURE



STRONGER SECURITY
REQUIREMENTS

WHAT IS VISITOR BELONGINGS SECURITY RISK?

Visitor belongings security risk refers to:



Items entering a venue without control or visibility



Lack of secure storage for those items



Inability to track or manage belongings once inside



Visitor belongings are one of the least controlled — and most overlooked — security risks in high-traffic environments.

THIS AFFECTS:



STADIUMS AND ARENAS



EVENTS AND FESTIVALS



ATTRACTIONS AND LEISURE VENUES



CORPORATE OFFICES



PUBLIC BUILDINGS



MORE PEOPLE. MORE ITEMS.
MORE RISK WITHOUT THE RIGHT STORAGE SOLUTION.

WHY BELONGINGS BECOME A SECURITY RISK AT SCALE

As visitor numbers grow, manual processes, limited storage, and poor visibility turn belongings into a major security vulnerability.



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1 ITEMS ENTER WITHOUT SCREENING OR CONTROL



IN MANY ENVIRONMENTS:

- Bags are not consistently checked
- Belongings are brought in freely
- Security teams are under pressure

AT SCALE:

- Screening becomes slower
- Checks become inconsistent
- Risk increases

The more items entering, the harder it is to control them.

2 NO SECURE STORAGE INFRASTRUCTURE



WHEN VENUES LACK PROPER STORAGE:

- Visitors keep belongings with them
- Items are left unattended
- Informal storage areas emerge

THIS LEADS TO:

- Security blind spots
- Increased risk of suspicious items
- Reduced control over the environment

3 CLOAKROOMS CREATE NEW VULNERABILITIES



TRADITIONAL CLOAKROOMS:

- Rely on manual processes
- Handle high volumes of items
- Lack real-time tracking

AT SCALE, THIS RESULTS IN:

- Lost or misplaced items
- Unverified handovers
- No audit trail

Manual storage does not provide security — it creates uncertainty.

4 NO VISIBILITY OF STORED ITEMS



MOST VENUES CANNOT ANSWER:

- What items are stored?
- Who owns them?
- When were they stored or collected?

WITHOUT VISIBILITY:

- Risk cannot be assessed
- Incidents cannot be traced
- Security teams operate blind

No visibility. No control. Greater risk.

5 UNATTENDED ITEMS INCREASE RISK



WHEN STORAGE FAILS:

- Bags are left in public areas
- Items are abandoned
- Security teams must respond to unknown risks

THIS CREATES:

- Disruption
- Evacuation risk
- Increased operational pressure

Unknown items. Unknown risk. Higher consequences.

6 PEAK ENTRY PERIODS OVERWHELM SECURITY



AT PEAK TIMES:

- High volumes of visitors arrive simultaneously
- Bag checks slow entry
- Security teams prioritise throughput

THIS RESULTS IN:

- Reduced screening effectiveness
- Increased risk exposure

High volume. High pressure. Higher risk.

7 NO AUDIT TRAIL OR ACCOUNTABILITY



IN MANY SYSTEMS:

- No record of who stored what
- No tracking of item movement
- No accountability

THIS MEANS:

- Incidents cannot be investigated
- Responsibility is unclear

No record. No accountability. No resolution.



AT SCALE, VISITOR BELONGINGS BECOME MORE THAN AN INCONVENIENCE — THEY BECOME A SIGNIFICANT SECURITY RISK.

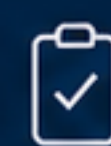
SMART LOCKER SOLUTIONS ELIMINATE RISK BY DELIVERING:



CONTROLLED ACCESS



FULL VISIBILITY



AUDIT TRAILS & REPORTING



SECURE STORAGE



OPERATIONAL EFFICIENCY



REDUCED RISK EXPOSURE

THE HIDDEN IMPACT OF BELONGINGS SECURITY RISK

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Uncontrolled belongings create more than inconvenience — they create risk, disruption and cost across your entire operation.



INCREASED SECURITY EXPOSURE

- Unknown items inside the venue
- Reduced control over visitor behaviour
- Increased vulnerability to incidents



OPERATIONAL DISRUPTION

- Security alerts for unattended items
- Delays caused by inspections
- Impact on event or venue flow



POOR VISITOR EXPERIENCE

- Long queues for bag checks
- Confusion around storage
- Frustration with delays



INCREASED LIABILITY

- Lost or stolen belongings
- Claims and disputes
- Reputational damage



HIGHER STAFFING COSTS

- More staff required for bag checks
- Manual cloakroom operations
- Incident management



When belongings aren't controlled, every area of your operation feels the impact.
Reduce risk. Improve control. Protect your visitors, your venue and your reputation.




WHY TRADITIONAL SOLUTIONS FAIL


As visitor volumes grow, traditional approaches create friction, add cost and leave critical security gaps.

✘ MANUAL BAG CHECKS



 Slow

 Inconsistent


 Not scalable


Creates bottlenecks and leaves room for human error.

✘ CLOAKROOMS



 Labour-intensive

 No tracking

 High error rates


Manual processes cannot manage scale or ensure accuracy.

✘ BAG BANS



 Difficult to enforce

 Poor visitor experience


 Does not eliminate risk

Restricts visitors but does not remove the underlying risk.

✘ INCREASED SECURITY STAFFING



 Expensive

 Still dependent on human processes

More people does not equal better security or fewer risks.



TRADITIONAL SOLUTIONS WERE NOT DESIGNED FOR TODAY'S **SCALE, EXPECTATIONS** OR **RISK LANDSCAPE.**

THE CORE PROBLEM: NO CONTROL OVER BELONGINGS

Visitor belongings become a risk because:
Venues allow items in without controlling
where they go or how they are managed.



AT SCALE:

- More visitors
- More belongings
- More complexity



WITHOUT CONTROL:

Risk increases exponentially.

✗ ITEMS ENTER WITHOUT CONTROL



Items are allowed in freely with no visibility or verification.

✗ BELONGINGS MOVE WITHOUT MANAGEMENT



No control over where belongings go or how they are stored.

✗ UNATTENDED ITEMS CREATE RISK



Items are left unattended, lost, stolen or misused.

✗ SECURITY TEAMS OPERATE BLIND



Limited visibility and no data to assess or respond to risk.



More visitors. More belongings. More complexity.
MORE RISK.

THE SCALABLE SOLUTION: PRE-ENTRY STORAGE AND CONTROLLED ACCESS

To reduce belongings risk, venues need:



CONTROLLED STORAGE BEFORE ENTRY

Store belongings before visitors enter the venue to reduce risk at the source.



REDUCED NUMBER OF ITEMS ENTERING

Limit what goes inside, creating a safer and more manageable environment.



SECURE, TRACKABLE STORAGE SYSTEMS

Every item is securely stored, tracked and linked to its owner in real time.



MINIMAL RELIANCE ON MANUAL PROCESSES

Automated workflows reduce human error, workload and operational pressure.



Control belongings.
Reduce risk.
Deliver better experiences at scale.



Visitors arrive



Belongings stored securely pre-entry



Controlled access into the venue



Safer environment.
Better experience.
Lower risk.



Smart storage.
Stronger security.
Operational excellence.

SMART LOCKER SYSTEMS FOR VISITOR STORAGE

Smarter Infrastructure. Better Operations.

Smart lockers transform belongings from a risk into a **controlled process**.



PRE-ENTRY STORAGE

- Visitors store items before security
- Fewer items enter the venue



SECURE, INDIVIDUAL COMPARTMENTS

- No shared storage
- Reduced risk of tampering



FULL AUDIT TRAIL

- Track who stored what and when
- Improved accountability



FASTER SECURITY SCREENING

- Reduced bag volume
- Improved throughput



REDUCED RELIANCE ON CLOAKROOMS

- No manual handling
- No queue-based systems

REAL OPERATIONAL IMPACT

With smart locker systems:



SECURITY RISK IS REDUCED

Controlled storage minimises unknown items and exposure.



BAG VOLUME DECREASES

Fewer items enter the venue, reducing congestion and risk.



ENTRY THROUGHPUT IMPROVES

Faster screening and smoother flow at every entrance.



VISITOR EXPERIENCE IMPROVES

Less queuing, more convenience and greater satisfaction.



OPERATIONAL COST IS REDUCED

Lower staffing needs, fewer incidents and greater efficiency.



SMART LOCKERS. SMARTER VENUES. SAFER VISITORS.

Control belongs before entry. Protect what matters.



SECURE



TRACEABLE



EFFICIENT



SCALABLE

REAL OPERATIONAL IMPACT

With smart locker systems:



SECURITY RISK IS REDUCED

Uncontrolled items are the biggest unknown.



↓ 70%+

reduction in belongings-related security incidents



BAG VOLUME INSIDE VENUES DECREASES

Fewer bags enter when storage is available before entry.



↓ 60%+

reduction in bag volume inside venues



ENTRY THROUGHPUT IMPROVES

Faster screening. Fewer bottlenecks. Smoother flow.



↑ 30–50%

improvement in entry throughput



VISITOR EXPERIENCE IMPROVES

Less queuing. More clarity. A better start to their visit.



↑ Higher

satisfaction and positive feedback



OPERATIONAL COST IS REDUCED

Less manual handling. Fewer incidents. Lower overall cost.



↓ 20–40%

reduction in operational costs



SMART LOCKER SYSTEMS DELIVER SAFER VENUES, BETTER EXPERIENCES AND STRONGER PERFORMANCE.

THE BOTTOM LINE

Visitor belongings are not just a convenience issue. They are a security risk.

AT SCALE:



MORE ITEMS



MORE PEOPLE



MORE PRESSURE

MANUAL SYSTEMS FAIL

- ✗ Inconsistent checks
- ✗ No visibility
- ✗ High risk of incidents
- ✗ Operational disruption
- ✗ Rising costs



SMART LOCKER SYSTEMS SUCCEED

- ✓ Controlled storage before entry
- ✓ Full visibility and tracking
- ✓ Reduced security risk
- ✓ Smoother operations
- ✓ Lower cost, better outcomes



THE SOLUTION IS NOT MORE CHECKS. IT'S FEWER UNCONTROLLED ITEMS ENTERING THE VENUE.

4 STEP VENUE SMART LOCKER PROCESS

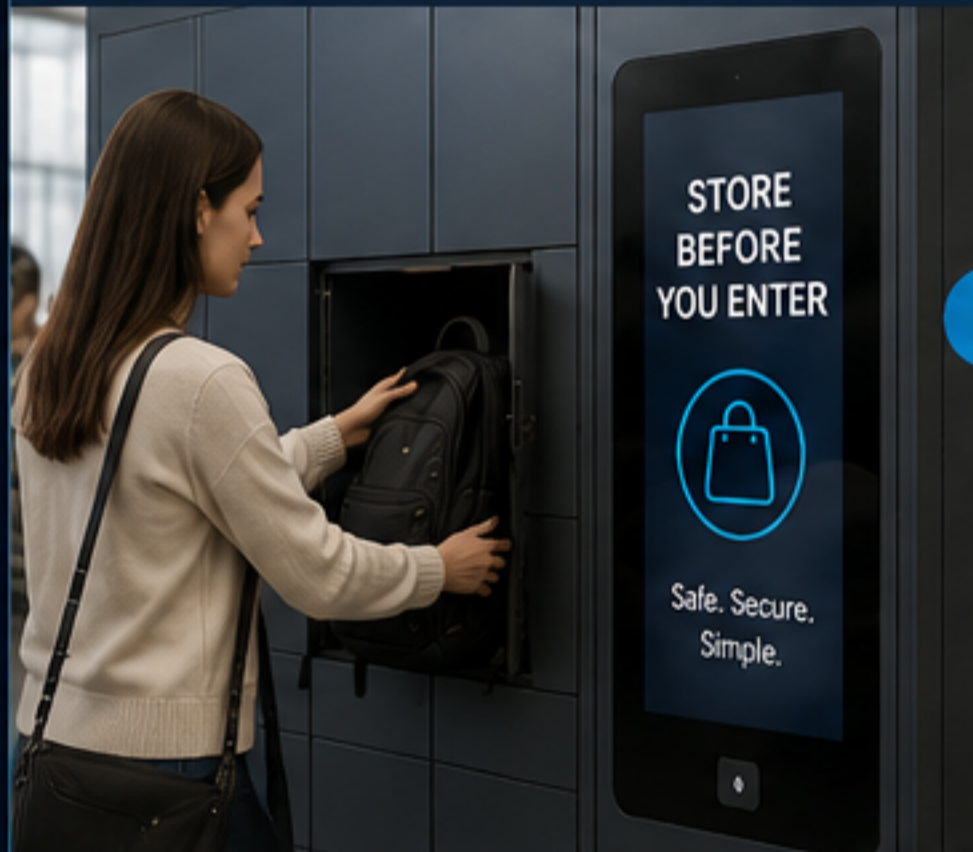
Simple for **visitors**. Powerful for **venues**. Secure for **everyone**.

Smarter Infrastructure.
Better Operations.

1 STORE BEFORE ENTRY



Visitors store their belongings in a smart locker before security.



Scan QR code or use touchscreen



Select locker size



Store items and close door



Receive digital receipt

2 PROCEED TO SECURITY



With fewer items, visitors experience faster, smoother security screening.



Faster bag checks



Reduced queues



Improved throughput and safety

3 ENJOY THE VENUE



Visitors enjoy the event without the burden of carrying bags.



Hands-free experience



More comfort and convenience



Better overall experience

4 COLLECT AFTER THE EVENT



Visitors easily retrieve their belongings after the event using their digital receipt.



Scan QR code or enter receipt code



Locker opens automatically



Retrieve belongings



Door closes – ready for next use



FEWER ITEMS ENTERING. MORE CONTROL. LOWER RISK. BETTER OPERATIONS.



Secure Storage



Real-Time Tracking



Audit Trail



Scalable Solution

Smart lockers turn belongings into a **controlled, traceable** and **secure** process.