

THE SMART LOCKER EFFICIENCY GUIDE

How smart lockers eliminate manual handovers, reduce labour and unlock higher-value work.



REDUCE LABOUR

Eliminate 70–95% of manual handovers



SAVE TIME

Automate storage and collection workflows



IMPROVE ACCURACY

Reduce errors, losses and security risks

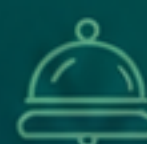


INCREASE PRODUCTIVITY

Free teams to focus on higher-value activities

SMARTER STORAGE.
STRONGER OPERATIONS.

**BETTER
EVERY DAY.**



TRANSFORM STORAGE. DELIVER MEASURABLE RESULTS.



70–95%

REDUCTION IN
MANUAL HANDOVERS



60–80%

REDUCTION IN
RECEPTION WORKLOAD



80–95%

REDUCTION IN
COLLECTION HANDOVERS



**BETTER EXPERIENCE
FOR EMPLOYEES,
VISITORS & GUESTS**

LESS MANUAL WORK. LOWER COSTS. HAPPIER PEOPLE. **THAT'S SMART.**

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Reduce Labour Costs and Unlock Higher-Value Work

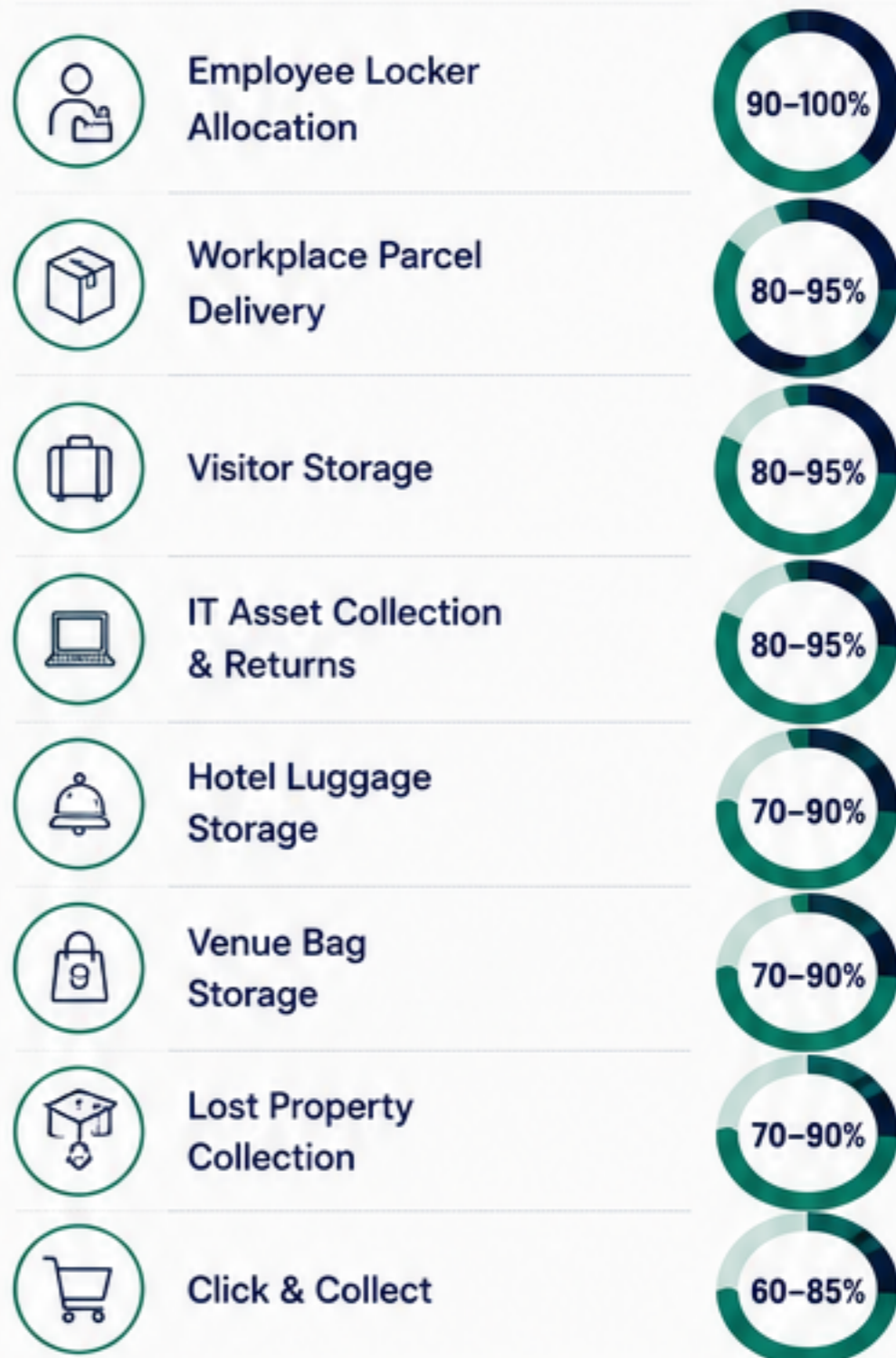


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AT A GLANCE

Manual Handover Reduction by Use Case



KEY THEMES COVERED



Eliminate manual handovers



Reduce labour-intensive processes



Improve service and user experience



Increase operational efficiency



Enhance security and accountability



Reduce queues and waiting times



Free teams to focus on higher-value activities



Deliver measurable ROI across multiple sectors



AVERAGE OUTCOME ACROSS SMART LOCKER DEPLOYMENTS:

70-95% REDUCTION IN MANUAL HANDOVERS

Smart lockers transform labour-intensive storage and collection processes into secure self-service workflows, significantly reducing administration, workload, queues and operational costs while improving user experience and productivity.



WORKPLACE PARCEL DELIVERY

DRASTICALLY REDUCED MANUAL HANDOVERS

Smart lockers automate the entire delivery and collection process, eliminating manual handovers and freeing up your team.

MANUAL HANDOVER REDUCTION

80-95%

Fewer manual handovers
More time for what matters

TRADITIONAL MANUAL PROCESS

HIGH MANUAL EFFORT. TIME CONSUMING. ERROR PRONE.



1. PARCEL RECEIVED

Parcel arrives at reception and is handed to staff.



2. MANUAL LOGGING

Staff manually log parcel details in system.



3. NOTIFY RECIPIENT

Staff contact the recipient to collect their parcel.



4. RECIPIENT QUEUES

Recipient comes to reception and waits in line.



5. MANUAL HANDOVER

Staff verify identity and hand over the parcel.



MULTIPLE TOUCHPOINTS. HIGH LABOUR. LOW EFFICIENCY.

SMART LOCKER PROCESS

AUTOMATED. SECURE. EFFICIENT.



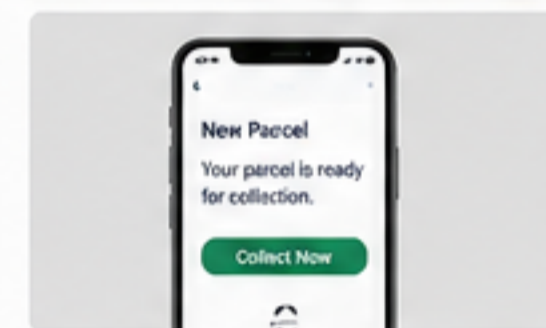
1. PARCEL DELIVERED

Courier delivers directly to the smart locker.



2. AUTOMATIC NOTIFICATION

Recipient automatically notified via email or SMS.



3. SECURE ACCESS

Recipient authenticates at the locker.



4. PARCEL COLLECTED

Locker opens and recipient collects their parcel.



NO MANUAL HANDOVERS. LOWER COSTS. HIGHER PRODUCTIVITY.



SAVE TIME

Eliminate repetitive tasks and reduce handling time by up to 90%.



REDUCE WORKLOAD

Free up your team to focus on higher-value activities and better service.



IMPROVE EXPERIENCE

Convenient 24/7 collection for employees with real-time visibility and security.



DRIVE VALUE

Lower operational costs, less congestion and higher overall efficiency.



THE IMPACT:



80-95%

Reduction in manual handovers



60-80%

Reduction in reception workload



Up to 70%

Reduction in time per parcel



Significant ROI

Lower costs, happier employees and improved service



EMPLOYEE LOCKER ALLOCATION

90-100% MANUAL HANDOVER REDUCTION



AUTOMATE. SIMPLIFY. EMPOWER.

Smart lockers eliminate manual locker allocation processes so your team can focus on what matters most.



90-100% REDUCTION in manual handovers

TRADITIONAL MANUAL PROCESS

- 1 REQUEST**
Employee requests a locker
- 2 ADMIN CHECK**
Admin checks availability manually
- 3 ASSIGN LOCKER**
Admin assigns a locker and updates records
- 4 NOTIFY EMPLOYEE**
Admin notifies employee of locker details
- 5 HANDOVER ACCESS**
Admin issues key/card or code

IMPACT

- High admin workload
- Time-consuming process
- Higher chance of errors
- Delays in getting access
- Poor employee experience



MULTIPLE MANUAL TOUCHPOINTS. HIGH ADMIN TIME. LOWER PRODUCTIVITY.

SMART LOCKER SOLUTION

- 1 EMPLOYEE REQUESTS**
Employee requests a locker via portal or app
- 2 AUTOMATED ALLOCATION**
System automatically finds and assigns an available locker
- 3 INSTANT NOTIFICATION**
Employee receives instant notification with access details
- 4 SELF-SERVICE ACCESS**
Employee accesses locker using PIN, QR or mobile app

IMPACT

- Eliminates manual work
- Saves time for admin & employees
- Accurate, secure & audit-ready
- Better employee experience



AUTOMATED. SEAMLESS. SECURE. 90-100% MANUAL HANDOVER REDUCTION.

THE BENEFITS FOR YOUR ORGANISATION



90-100% reduction in manual handovers



Significant admin time savings



Improved security and accountability



Higher productivity and efficiency



Happier employees, better experience





VISITOR STORAGE

SECURE. CONVENIENT. SELF-SERVICE.

Smart lockers remove the need for manual bag handling and queue management, giving visitors a better experience and freeing your team to focus on what matters.



**ELIMINATE MANUAL HANDOVERS.
IMPROVE VISITOR EXPERIENCE.**

Self-service lockers automate the entire storage process from drop-off to collection.

80-95% REDUCTION
in manual handovers

TRADITIONAL MANUAL PROCESS

HIGH TOUCH. TIME CONSUMING. ERROR PRONE.

- BAG DROP-OFF**
Visitor waits in line and hands bag to staff.
- MANUAL LOGGING**
Staff records details manually.
- TAG ISSUED**
Visitor receives physical tag or token.
- BAG STORED**
Staff stores bag in back room or storage area.
- COLLECTION**
Visitor waits in line again for bag return.

IMPACT

- Long queues and waiting times
- High staff workload
- Higher risk of misplaced bags
- Inefficient use of resources
- Negative impact on visitor experience



SMART LOCKER SOLUTION

AUTOMATED. SECURE. EFFORTLESS.

- SELF-SERVICE DROP-OFF**
Visitor drops bag in locker and closes the door.
- INSTANT NOTIFICATION**
Visitor receives QR code / PIN via email or SMS.
- SECURE STORAGE**
Bag is safely stored in a monitored locker.
- SELF-SERVICE COLLECTION**
Visitor opens locker using QR code or PIN and collects their bag.



**NO MANUAL HANDOVERS.
BETTER EXPERIENCE. LOWER COST. HIGHER EFFICIENCY.**

WHY IT MATTERS

- SAVE TIME**
Reduce queues and waiting times by up to 90%.
- REDUCE WORKLOAD**
Free up staff for higher-value tasks and visitors.
- IMPROVE SECURITY**
Every bag transaction is secure, tracked and auditable.
- ENHANCE EXPERIENCE**
Visitors enjoy fast, convenient and contactless storage.

IDEAL FOR

- Corporate offices
- Convention centres
- Hospitals & healthcare
- Educational campuses
- Government buildings
- Venues & events

THE IMPACT ON YOUR ORGANISATION

- 80-95%** reduction in manual handovers
- 60-80%** reduction in waiting time
- Lower** operational costs
- Improved** staff productivity & focus
- Stronger security & compliance** controls
- Happier visitors & stronger** impressions



HOTEL LUGGAGE STORAGE

SEAMLESS FOR GUESTS. EFFICIENT FOR YOUR TEAM.

Smart lockers automate luggage storage from drop-off to collection, eliminating manual handovers and enabling your team to focus on higher-value guest experiences.



ELIMINATE MANUAL HANDOVERS. ELEVATE GUEST EXPERIENCES.




Self-service luggage storage reduces queues, accelerates service and improves operational efficiency.

 **70-90% REDUCTION** in manual handovers

TRADITIONAL MANUAL PROCESS

TIME CONSUMING. LABOUR INTENSIVE. PRONE TO ERRORS.

- 1 GUEST ARRIVAL**
Guest arrives and waits in line to drop off luggage.
- 2 MANUAL CHECK-IN**
Staff manually checks luggage, tags and stores it.
- 3 MANUAL RECORDING**
Details recorded manually in logbook or system.
- 4 COLLECTION REQUEST**
Guest returns and waits to collect luggage.
- 5 MANUAL HANDOVER**
Staff verifies and returns luggage to guest.

- IMPACT**
-  Queues and waiting times
 -  High staff workload
 -  Risk of errors or lost items
 -  More waiting time
 -  Repetitive tasks and bottlenecks

 **MULTIPLE MANUAL TOUCHPOINTS. HIGH COSTS. LOWER GUEST SATISFACTION.**

SMART LOCKER SOLUTION

AUTOMATED. SECURE. CONTACTLESS.

- 1 SELF-SERVICE DROP-OFF**
Guest drops luggage in an available locker.
- 2 INSTANT CONFIRMATION**
Guest receives QR code / PIN via email or SMS.
- 3 SECURE STORAGE**
Luggage is safely stored and monitored 24/7.
- 4 SELF-SERVICE COLLECTION**
Guest returns, authenticates and opens the locker.
- 5 LUGGAGE COLLECTED**
Guest collects luggage quickly and continues their journey.



 **NO MANUAL HANDOVERS. LOWER COSTS. HAPPIER GUESTS. MORE TIME FOR YOUR TEAM.**

KEY BENEFITS

-  **SAVE TIME**
Reduce queues and waiting times by up to 90%.
-  **REDUCE WORKLOAD**
Free up staff for higher-value tasks and guest engagement.
-  **IMPROVE SECURITY**
Secure, tracked and audit-ready storage.
-  **ENHANCE GUEST EXPERIENCE**
Fast, convenient, 24/7 self-service for guests.

IDEAL FOR

-  Upscale & boutique hotels
-  Airport hotels
-  City & resort hotels
-  Business hotels
-  Hostels & extended stay
-  Conference & event hotels



THE IMPACT ON YOUR HOTEL

-  **70-90%** reduction in manual handovers
-  **60-80%** reduction in guest waiting time
-  Lower operational costs
-  Higher staff productivity & efficiency
-  Stronger security & reduced risk of loss
-  Happier guests & better reviews



IT ASSET COLLECTION & RETURNS

AUTOMATE. SECURE. ELIMINATE MANUAL HANDOVERS.

Smart lockers streamline the entire IT asset lifecycle—from collection to return—reducing admin, saving time and improving security and accountability.



FREED UP TIME. LOWER COSTS. BETTER IT OPERATIONS.

Reduce repetitive tasks, avoid queues and focus on higher-value IT initiatives.



80-95% REDUCTION
in manual handovers

TRADITIONAL MANUAL PROCESS

HIGH TOUCH. TIME CONSUMING. ERROR PRONE.

- 1 REQUEST / INITIATE**
User raises request for collection or return.
- 2 COORDINATE**
IT coordinates time and location with user.
- 3 MANUAL HANDOVER**
IT staff meet user to collect or return the asset.
- 4 INSPECT & LOG**
Asset is inspected and manually logged.
- 5 UPDATE RECORDS**
IT updates inventory and closes the request.

IMPACT

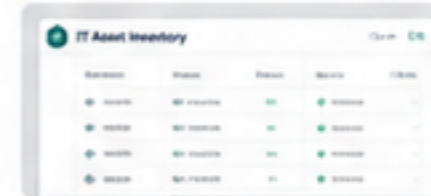
- High admin time and coordination
- IT staff time diverted
- Queues and delays
- Higher risk of loss or errors
- Higher operational costs



SMART LOCKER SOLUTION

AUTOMATED. SECURE. ACCOUNTABLE.

- 1 REQUEST SUBMITTED**
User submits request via portal or service desk.
- 2 AUTOMATIC NOTIFICATION**
User receives QR code / PIN and locker details.
- 3 SELF-SERVICE ACCESS**
User unlocks the locker using QR code or PIN.
- 4 ASSET COLLECTED / RETURNED**
Asset is placed in or collected from the locker securely.
- 5 AUTO LOGGING & UPDATE**
System automatically logs the transaction and updates inventory.



NO MANUAL HANDOVERS. FULL VISIBILITY. HIGHER SECURITY. GREATER EFFICIENCY.

THE BENEFITS



SAVE TIME
Eliminate coordination and meetings. Save up to 90% of IT admin time.



REDUCE WORKLOAD
Free up IT staff to focus on projects and strategic priorities.



IMPROVE SECURITY
Controlled access, audit trails and secure storage reduce risk and loss.



IMPROVE ACCURACY
Automated logging and inventory updates eliminate manual errors.



LOWER COSTS
Reduce operational costs through efficiency and better utilisation.

THE IMPACT ON YOUR IT OPERATIONS

- 80-95%** reduction in manual handovers
- 60-80%** reduction in IT staff time spent
- Faster** asset turnaround and fulfilment
- Stronger** security and compliance
- Lower costs,** higher productivity and better outcomes

IDEAL FOR

- Laptop & device collection / return
- Onboarding & offboarding
- Loaner equipment management
- Repairs & RMA returns
- IT asset audits





LOST PROPERTY COLLECTION

RETURN MORE. DELIGHT VISITORS. REDUCE WORKLOAD.

Smart lockers streamline lost property management from logging to collection, eliminating manual handovers and improving reunification rates.



LESS ADMIN. MORE REUNIONS. BETTER EXPERIENCES.

Reduce manual tasks, improve accuracy and help more items get back to their rightful owners.



70-90% REDUCTION in manual handovers

TRADITIONAL MANUAL PROCESS

PAPER-BASED. TIME CONSUMING. ERROR PRONE.

- 1 ITEM FOUND**
Staff find an item and store it in a back office or drawer.
- 2 MANUAL LOGGING**
Details are written down manually in a logbook or spreadsheet.
- 3 OWNER SEARCH**
Staff try to identify the owner manually.
- 4 NOTIFICATION**
Staff contact the owner by phone or email.
- 5 COLLECTION & HANDOVER**
Owner comes to reception and staff hand over the item manually.

IMPACT

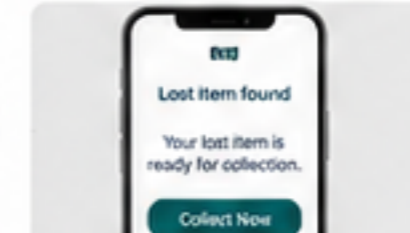
- Long queues and owner frustration
- High admin time and delays
- Poor tracking and high risk of items going missing
- Manual effort for every item
- Lower return rates and poor visitor experience

MANUAL STEPS. HIGH WORKLOAD. LOW RETURN RATES. HIGH RISK.

SMART LOCKER SOLUTION

AUTOMATED. SECURE. TRACEABLE.

- 1 ITEM FOUND & LOGGED**
Staff scan item and log details in the system.
- 2 SECURE STORAGE**
Item is placed in an available smart locker.
- 3 AUTOMATIC NOTIFICATION**
System matches owner (if known) and sends instant notification.
- 4 SELF-SERVICE COLLECTION**
Owner authenticates with QR code or PIN and opens the locker.
- 5 ITEM COLLECTED**
System records collection and closes the case.



AUTOMATED WORKFLOW. HIGHER RETURN RATES. HAPPIER VISITORS. LIGHTER WORKLOAD.

KEY BENEFITS



SAVE TIME
Reduce manual tasks and admin time by up to 90%.



IMPROVE RETURN RATES
More items returned to their rightful owners faster.



ENHANCE SECURITY
Items stored securely with full audit trail and tracking.



BETTER EXPERIENCE
Easy, contactless collection for visitors and staff.



DATA & INSIGHTS
Track trends, locations and performance to continuously improve.

IDEAL FOR

- Corporate Offices
- Airports & Transport Hubs
- Government Buildings
- Museums & Attractions
- Universities & Schools
- Event Venues & Stadiums
- Hotels & Resorts
- Shopping Centres

THE IMPACT ON YOUR ORGANISATION

70-90% reduction in manual handovers

60-80% reduction in admin processing time

Higher return rates of lost items

Lower operational costs

Stronger security and accountability of lost items

Happier visitors and improved reputation



CLICK & COLLECT

60-85% REDUCTION IN MANUAL HANDOVERS

Smart lockers automate collection, eliminate queues and deliver a fast, convenient and secure experience.



- SHORTER QUEUES**
Up to 90% reduction in wait times
- LOWER COSTS**
Less staff time and lower operational costs
- BETTER CUSTOMER EXPERIENCE**
Fast, contactless and 24/7 collection
- HIGHER SECURITY**
Trackable, secure and audit-ready

60-85% REDUCTION IN MANUAL HANDOVERS

TRADITIONAL MANUAL PROCESS

HIGH TOUCH. TIME CONSUMING. COSTLY.

- ORDER RECEIVED**
Order arrives and is received by staff.
- MANUAL LOGGING**
Staff log order details in the system.
- NOTIFY CUSTOMER**
Staff notify customer that order is ready.
- CUSTOMER QUEUES**
Customer waits in line to collect their order.
- MANUAL HANDOVER**
Staff verify and hand over the order.

LONG QUEUES. HIGH STAFF WORKLOAD. DELAYS. HIGH COSTS.

SMART LOCKER SOLUTION

AUTOMATED. CONTACTLESS. EFFICIENT.

- ORDER DELIVERED**
Order is placed in a smart locker.
- INSTANT NOTIFICATION**
Customer receives QR code / PIN via email or SMS.
- SECURE ACCESS**
Customer authenticates using QR code or PIN.
- SELF-SERVICE COLLECTION**
Customer opens the locker and collects their order.
- HAPPY CUSTOMER**
Fast, seamless and contactless experience.

NO MANUAL HANDOVERS. LOWER COSTS. HIGHER SATISFACTION.

THE IMPACT ON YOUR BUSINESS

- 60-85% reduction in manual handovers**
- Up to 90% reduction in queues**
- Lower operational costs**
- Higher productivity for staff**
- Improved security and traceability**
- Better customer experience and loyalty**

IDEAL FOR

- Retail Stores
- E-commerce
- Corporate Offices
- Libraries & Campuses
- Venues & Events

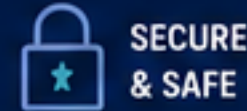
BEFORE vs AFTER

- BEFORE**
- Long queues
 - Staff bottlenecks
 - Time-consuming
 - Frustrated customers
 - Higher operational costs

VS

- AFTER**
- Fast self-service collection
 - No queues
 - 24/7 availability
 - Happier customers
 - Lower costs & more efficient

A BETTER WAY TO COLLECT





VENUE BAG STORAGE

SECURE BAGS. HAPPY GUESTS. SMOOTHER EVENTS.

Smart lockers automate bag storage from deposit to collection, eliminating manual handovers, long queues and improving security at your venue.



LESS QUEUES. MORE CAPACITY. BETTER EXPERIENCES.

Guests can store and collect bags quickly and securely—giving your staff more time to focus on what matters.

70-90% REDUCTION in manual handovers

TRADITIONAL MANUAL PROCESS

LABOUR INTENSIVE. SLOW. HIGH RISK.

- GUEST ARRIVAL & QUEUE**
Guests wait in line to store their bags.
- MANUAL CHECK & TAGGING**
Staff manually checks bags and issues tags.
- MANUAL LOGGING**
Details recorded manually in logbook or system.
- BAG STORAGE**
Bags are stored in back room or on shelves.
- COLLECTION QUEUE**
Guests wait again to collect their bags.
- MANUAL HANDOVER**
Staff verifies tag and hands over the bag.

- IMPACT**
- Long queues and poor first impression
 - High staff time and workload
 - Risk of errors or missing data
 - Security risks and limited visibility
 - More waiting time and frustration
 - Repetitive tasks and fatigue

MANUAL STEPS. LONG QUEUES. HIGH LABOUR COSTS. HIGH RISK. LOWER CAPACITY.

SMART LOCKER SOLUTION

AUTOMATED. SECURE. CONTACTLESS.

- SELF-SERVICE DEPOSIT**
Guest scans QR code or uses kiosk and opens an available locker.
- INSTANT CONFIRMATION**
Guest receives QR code / PIN and locker details via SMS or email.
- SECURE STORAGE**
Bag is safely stored in a monitored smart locker.
- SELF-SERVICE COLLECTION**
Guest scans QR code or enters PIN to open the locker.
- BAG COLLECTED**
Guest collects bag quickly and continues enjoying the event.



NO MANUAL HANDOVERS. SHORTER QUEUES. HIGHER CAPACITY. HAPPIER GUESTS.

KEY BENEFITS

- SAVE TIME**
Reduce queues and waiting times by up to 90%.
- REDUCE WORKLOAD**
Free up staff for higher-value tasks and guest engagement.
- IMPROVE SECURITY**
Every bag transaction is secure, tracked and audit-ready.
- ENHANCE EXPERIENCE**
Fast, convenient, 24/7 self-service for guests.
- INCREASE CAPACITY**
Handle more guests with the same or fewer resources.

IDEAL FOR

- Concerts & music festivals
- Sporting events & arenas
- Theatres & performing arts
- Conferences & exhibitions
- Casinos & entertainment venues
- Nightclubs & hospitality venues

THE IMPACT ON YOUR VENUE

- 70-90%** reduction in manual handovers
- 60-80%** reduction in guest waiting time
- Lower operational costs
- More capacity without increasing staff
- Stronger security & reduced risk of loss
- Happier guests & better event experience



SMART LOCKERS TRANSFORM BAG STORAGE FROM A MANUAL CHORE INTO A SEAMLESS EXPERIENCE.



WHAT ACTUALLY GETS ELIMINATED?

Smart lockers remove manual work so your team can focus on what matters.



INSTEAD OF STAFF

Manual, repetitive, time-consuming tasks



RECEIVING ITEMS MANUALLY

Staff accept deliveries and handle items one by one.



LOGGING ITEMS MANUALLY

Details are recorded in spreadsheets or logbooks.



CONTACTING RECIPIENTS

Staff call, email or message recipients to let them know.



RETRIEVING ITEMS FROM STORAGE

Staff locate and retrieve items from storage.



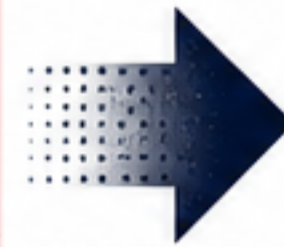
VERIFYING OWNERSHIP AT COLLECTION

Staff check IDs or details to confirm the right person.



MANAGING COLLECTION QUEUES

Staff manage lines, wait times and customer inquiries.



THE LOCKER SYSTEM AUTOMATICALLY

Automated, accurate, secure, 24/7



RECEIVES DELIVERY NOTIFICATIONS

System receives delivery data instantly from couriers or integrations.



ALLOCATES STORAGE SPACE

System assigns the best available locker automatically.



SENDS COLLECTION INSTRUCTIONS

System sends recipients QR code, PIN or instructions automatically.



AUTHENTICATES USERS

Users authenticate via QR code, PIN, app or access card.



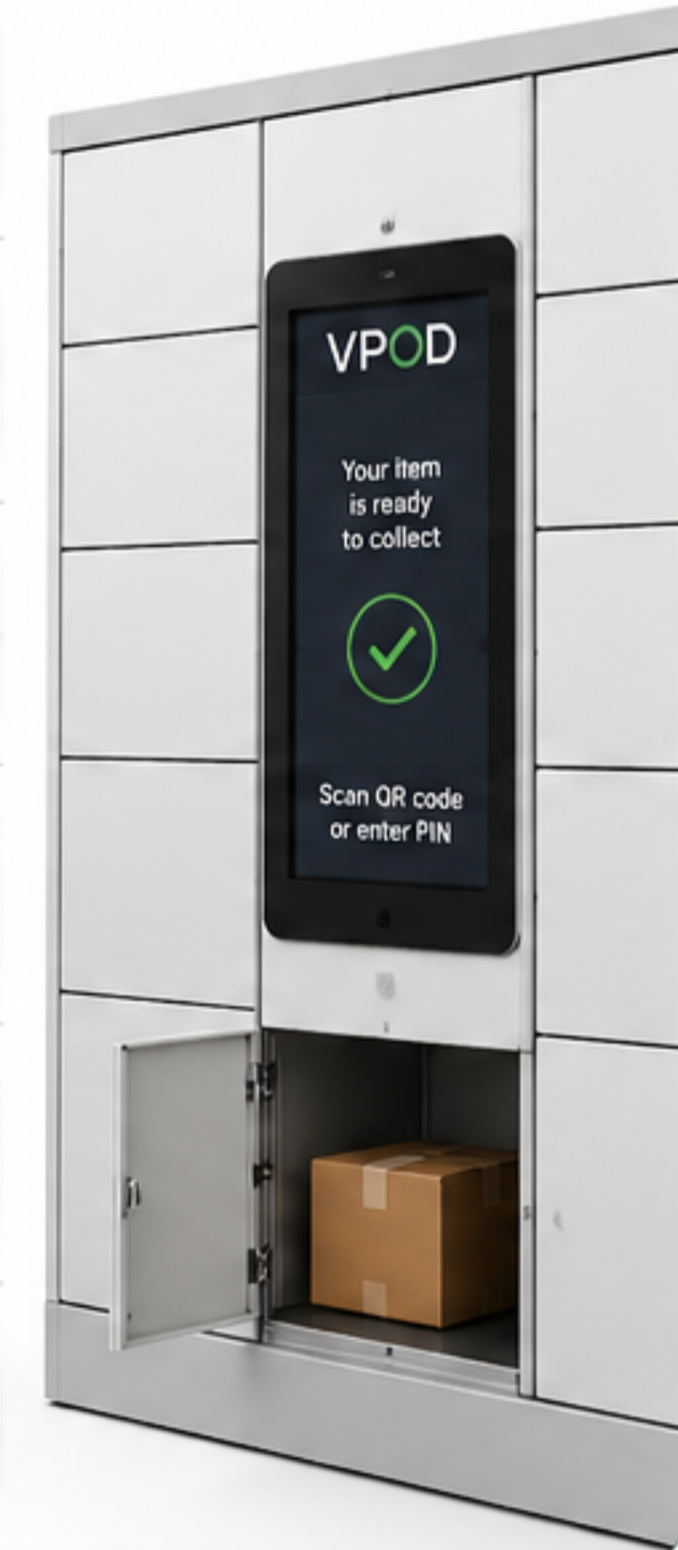
RECORDS AUDIT TRAILS

Every action is logged with time, user and transaction details.



RELEASES ITEMS SECURELY

Locker opens and item is collected securely with full traceability.



ELIMINATE MANUAL WORK

Remove repetitive tasks and save hours every day.



FREE UP YOUR TEAM

Let your team focus on higher-value activities.



IMPROVE ACCURACY & SECURITY

Reduce errors, prevent loss and ensure accountability.



BETTER EXPERIENCE

Faster, contactless, convenient for everyone.



SMART LOCKERS. ELIMINATE MANUAL HANDOVERS. OPTIMIZE OPERATIONS.



LABOUR IMPACT

A typical workplace receiving **200 parcels per day** often spends significant time on manual processes.



MANUAL PROCESS (TYPICAL TIME PER PARCEL)

Activity	Manual Process
Receive parcel	1–2 mins
Log parcel	30–60 secs
Notify user	30 secs
Handover collection	1–3 mins



WITH SMART LOCKERS

	0.5–1 MINUTE EXCEPTION HANDLING ONLY (For exceptions such as failed deliveries, user issues, oversized items)
	AUTOMATICALLY RECEIVES DELIVERY NOTIFICATIONS System receives data from couriers instantly
	AUTOMATICALLY ALLOCATES STORAGE SPACE Best locker assigned based on size and availability
	AUTOMATICALLY SENDS COLLECTION INSTRUCTIONS Users receive QR code, PIN or app notification instantly
	AUTOMATICALLY AUTHENTICATES USERS Secure verification via QR code, PIN, app or access card
	AUTOMATICALLY RECORDS AUDIT TRAILS Every action logged for full visibility and compliance
	AUTOMATICALLY RELEASES ITEMS SECURELY Locker opens and item is collected securely

TOTAL:
3–6 MINUTES
PER PARCEL

AT 200 PARCELS/DAY:
10–20
STAFF HOURS
PER DAY

That's up to 100 staff hours per week spent on parcel administration and collections.

THE RESULT: SIGNIFICANT LABOUR SAVINGS

70–90% ↓ REDUCTION IN PARCEL ADMINISTRATION	60–80% ↓ REDUCTION IN RECEPTION WORKLOAD	80–95% ↓ REDUCTION IN COLLECTION HANDOVERS	SIGNIFICANT REDUCTION IN QUEUE MANAGEMENT	FREES UP STAFF TIME to focus on higher-value activities and better employee experience
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HIGHER-VALUE TASKS TEAMS CAN FOCUS ON



Instead of acting as a storage desk, staff can focus on what truly matters.



FACILITIES TEAMS

- ✓ Building operations
- ✓ Contractor management
- ✓ Workplace experience



RECEPTION TEAMS

- ✓ Visitor experience
- ✓ Front-of-house service
- ✓ Meeting support



HOTEL TEAMS

- ✓ Guest engagement
- ✓ Check-in efficiency
- ✓ Upselling services



IT TEAMS

- ✓ Device lifecycle management
- ✓ User support
- ✓ Security and compliance



A STRONG ROI STATEMENT



Self-service lockers transform storage and collection from a labour-intensive process into a self-service workflow, typically eliminating **70-95%** of manual handovers and freeing operational teams to focus on higher-value activities that improve service, productivity and customer experience.



70-95%
reduction in manual
handovers



60-80%
reduction in reception
workload



80-95%
reduction in collection
handovers



Significant reduction
in queue management