

WORKPLACE SMART LOCKER EFFICIENCY & ROI GUIDE

Smarter Lockers. Smarter Workplaces.
Lower Costs. Happier People. Stronger Results.



IMPROVE EFFICIENCY

Automate processes and save time.



ENHANCE SECURITY

Protect assets with secure access and audit trails.



DELIGHT EMPLOYEES

Convenient, contactless self-service experience.



DRIVE ROI

Reduce costs and unlock measurable value.



BOOST PRODUCTIVITY

Reduce manual tasks and streamline workplace operations.



LOWER OPERATING COSTS

Minimize administration and optimize resource utilization.



SECURE & ACCOUNTABLE

100% transaction logging and real-time asset visibility.



FLEXIBLE ACCESS

Support hybrid workplaces with 24/7 self-service access.



SUSTAINABLE WORKPLACES

Enable paperless, contactless and environmentally responsible operations.



















SMART LOCKERS. SMARTER WORKPLACES. STRONGER BUSINESS OUTCOMES.

EXECUTIVE SUMMARY

WORKPLACE SMART LOCKER EFFICIENCY BENEFITS

Measurable operational improvements that drive efficiency, reduce costs and deliver a better employee experience.

 EFFICIENCY DRIVER	 TYPICAL BENEFIT
 RECEPTION WORKLOAD REDUCTION	 60-90%
 COLLECTION SPEED IMPROVEMENT	 80-95% FASTER
 FACILITIES ADMINISTRATION REDUCTION	 50-80%
 THROUGHPUT INCREASE	 200-500%
 ASSET LOSS REDUCTION	 70-95%
 EMPLOYEE SATISFACTION IMPROVEMENT	 20-40%
 SERVICE AVAILABILITY	 24/7 SELF-SERVICE




**SMARTER
WORKPLACE.
STRONGER
PERFORMANCE.**

KEY OUTCOMES

-  **LOWER COSTS**
Reduce labour and administration costs.
-  **HIGHER PRODUCTIVITY**
Automate processes and free up time.
-  **BETTER CONTROL**
Improve visibility, security and accountability.
-  **BETTER EXPERIENCE**
Faster, easier and more convenient for employees.
-  **ALWAYS AVAILABLE**
24/7 access for a more flexible workplace.
-  **FUTURE READY**
Scalable, sustainable and built for modern workplaces.

 **THE
BOTTOM LINE**

Workplace smart lockers transform parcel management, asset distribution and employee services from manual, labour-intensive processes into automated self-service workflows.

















-  **REDUCE
WORKLOAD**
-  **SAVE
TIME**
-  **LOWER
COSTS**
-  **HAPPIER
EMPLOYEES**

WORKPLACE SMART LOCKER ROI

These benchmarks represent the operational and financial improvements organisations typically achieve when replacing manual parcel management, asset distribution and reception-based collection processes with smart lockers.



OPERATIONAL ROI

METRIC	TRADITIONAL PROCESS	SMART LOCKERS	TYPICAL IMPROVEMENT
 PARCEL COLLECTION TIME	2–5 mins	<30 secs	 80–95% Faster
 ASSET HANDOVER TIME	2–10 mins	<30 secs	 70–95% Faster
 RECEPTION INVOLVEMENT	High	Minimal	 60–90% Reduction
 FACILITIES ADMINISTRATION	High	Automated	 50–80% Reduction
 COLLECTION THROUGHPUT	20–100 Transactions/Hour	100–500 Transactions/Hour	 200–500% Increase
 LOST ASSETS	Occasional	Rare	 70–95% Reduction
 AUDIT TRAIL	Manual	Automated	 100% Visibility
 AVAILABILITY	Office Hours	24/7	 Continuous Service

KEY ROI BENEFITS

-  **LOWER OPERATING COSTS**
Reduce manual effort and labour-intensive processes.
-  **HIGHER PRODUCTIVITY**
Automated workflows free up teams to focus on higher value tasks.
-  **BETTER CONTROL & VISIBILITY**
Real-time tracking and audit trails improve accountability and compliance.
-  **IMPROVED EMPLOYEE EXPERIENCE**
Fast, convenient, and reliable self-service available 24/7.



THE BOTTOM LINE

Workplace smart lockers transform parcel management, asset distribution and employee services from manual, labour-intensive processes into automated self-service workflows.



RECEPTION ROI

Smart lockers reduce manual workload, streamline processes and deliver measurable efficiency gains.

RECEPTION TEAMS OFTEN SPEND CONSIDERABLE TIME:



Accepting deliveries

Receiving and handling incoming parcels throughout the day.



Logging parcels

Manually recording parcel details and recipient information.



Managing collections

Coordinating collections and verifying recipients.



Handling employee enquiries

Answering calls and checking on parcel status and availability.



MORE TIME. HAPPIER TEAMS.

Smart lockers free up reception teams to focus on higher-value work and deliver better service across the workplace.

TRADITIONAL PROCESS

MANUAL • TIME-CONSUMING • INTERRUPTIVE







SMART LOCKER SOLUTION

AUTOMATED • EFFICIENT • SELF-SERVICE



TYPICAL RESULTS

AREA	IMPROVEMENT
 Reception Workload Less time spent on manual parcel tasks.	↓ 60-90%
 Employee Interruptions Fewer interruptions for reception staff.	↓ 50-80%
 Parcel Administration Reduced manual logging and paperwork.	↓ 50-90%
 Collection Queues Shorter or eliminated queues at reception.	↓ 40-70%



SMART LOCKERS.
LESS MANUAL WORK. MORE PRODUCTIVE RECEPTION TEAMS.



SAVE
TIME



REDUCE
WORKLOAD



LOWER
COSTS



IMPROVE
EXPERIENCE

LABOUR SAVINGS

SMART LOCKERS. LOWER COSTS. HIGHER EFFICIENCY.

Smart lockers automate parcel and asset management, significantly reducing manual work and administrative overhead across your workplace.



 **SAVE TIME**
Automate manual processes

 **REDUCE WORKLOAD**
Free up staff for higher value tasks





 **LOWER COSTS**
Reduce labour and administration costs

 **IMPROVE EFFICIENCY**
Streamline operations and increase capacity



TYPICAL WORKPLACE COSTS

Annual Administration Cost

WORKPLACE TYPE	ANNUAL ADMINISTRATION COST
 Small Office (100–250 Staff)	£10k – £30k
 Corporate Office (250–1,000 Staff)	£30k – £100k
 Large HQ (1,000–5,000 Staff)	£75k – £250k
 Enterprise Campus	£150k – £500k+

TYPICAL LABOUR REDUCTION



50–80%

reduction in parcel and asset administration

POTENTIAL ANNUAL SAVINGS:



£15,000 – £300,000+



STRONG ROI. MEASURABLE IMPACT.

Smart lockers deliver significant labour savings and operational efficiencies across every workplace.



LOWER COSTS

Reduce annual administration expenses



REDUCE WORKLOAD

Free up staff time for higher value work



INCREASE EFFICIENCY

Automate processes and improve productivity



SCALE WITH CONFIDENCE

Handle more volume without increasing headcount



HAPPIER EMPLOYEES

Faster service, less waiting, better experience



SAVE ON LABOUR. IMPROVE OPERATIONS. DELIVER BETTER WORKPLACE EXPERIENCES.

IT & ASSET MANAGEMENT ROI

Smart lockers streamline IT and asset management processes, reduce risk and improve service delivery while lowering operational costs.

SMART LOCKERS AUTOMATE:



Laptop issue and return

Secure self-service collection and returns.



Device swaps

Fast and efficient exchange of devices.



Equipment loans

Controlled lending and return of equipment.



Starter and leaver processes

Streamline onboarding and offboarding IT workflows.

KEY BENEFITS



IMPROVE SECURITY

Authenticated access and audit trails for every transaction.



INCREASE EFFICIENCY

Automate repetitive tasks and reduce manual handling.



LOWER COSTS

Reduce losses, manual effort and service desk demand.



GREATER VISIBILITY

Real-time visibility of assets, location and usage status.



SECURE ACCESS

Role-based access and authentication



FULL VISIBILITY

Track every asset and transaction



REDUCE RISK

Minimise loss, misplacement and unauthorised access



SAVE TIME

Automate processes and free up your IT team

TYPICAL RESULTS

AREA	IMPROVEMENT
Asset Loss Reduction	↓ 70–95%
Device Tracking	100% Visibility
IT Service Desk Workload	↓ 30–70%
Device Availability	Significant Improvement
Audit Compliance	100% Transaction Tracking



**STRONGER CONTROL.
BETTER PERFORMANCE.
GREATER VALUE.**



THE BOTTOM LINE

Smart lockers help IT teams work smarter by automating asset workflows, improving visibility and reducing cost and risk.



HAPPIER
USERS



FASTER
SERVICE



LOWER
COSTS



STRONGER
COMPLIANCE

EMPLOYEE EXPERIENCE ROI

HAPPIER EMPLOYEES. BETTER EXPERIENCE. HIGHER ENGAGEMENT.

Smart lockers make collecting parcels and accessing items faster, easier and more convenient for everyone.



SMART LOCKERS DELIVER A BETTER EVERYDAY EXPERIENCE



FAST & EFFORTLESS

Collect parcels and items in under 30 seconds with a simple PIN or app.



CONVENIENT & FLEXIBLE

24/7 access means employees collect when it suits them, not the office.






POSITIVE EXPERIENCE

Less waiting, more control and a smoother workday for everyone.



BETTER EXPERIENCE. HIGHER SATISFACTION. STRONGER WORKPLACE CULTURE.

EMPLOYEE EXPERIENCE METRICS

METRIC	IMPROVEMENT
 Collection Speed	<30 Seconds
 Waiting Time	↓ 70–95%
 Convenience	Significant Improvement
 Accessibility	24/7
 Employee Satisfaction	↑ 20–40%



SAVE TIME

Quick, self-service collections in under 30 seconds.



NO MORE WAITING

Dramatically less waiting and fewer queues.



MORE FLEXIBILITY

Collect on your time, anytime – day or night.



GREATER SATISFACTION

A smoother, easier experience employees appreciate.



STRONGER ENGAGEMENT

Happy employees are more productive and more engaged.



SMART LOCKERS IMPROVE EVERY INTERACTION. EMPLOYEES SAVE TIME, ENJOY CONVENIENCE AND FEEL VALUED.


TOP 5 WORKPLACE OPERATIONAL BENEFITS











Smart lockers streamline workplace operations across parcel management, asset distribution, facilities and employee services.

-  **SAVE TIME**
Automate processes
-  **REDUCE WORKLOAD**
Free up staff for higher value tasks
-  **IMPROVE EFFICIENCY**
Increase capacity and productivity
-  **INCREASE CONTROL**
Improve visibility, security and accuracy

vpod
Smart Lockers
Simple. Secure. Smart.




24/7 SELF-SERVICE
Available anytime, any day for employees

RANK	BENEFIT	TYPICAL IMPACT
1	 REDUCED RECEPTION WORKLOAD Smart lockers remove the need for reception teams to manage parcels and collections.	 60-90% REDUCTION
2	 FASTER PARCEL & ASSET COLLECTION Employees collect parcels and assets in seconds without waiting in queues or for staff assistance.	 80-95% FASTER
3	 REDUCED FACILITIES ADMINISTRATION Automated workflows and self-service reduce manual admin and operational tasks.	 50-80% REDUCTION
4	 INCREASED THROUGHPUT CAPACITY Smart lockers handle far more transactions without adding staff or increasing operational overhead.	 200-500% INCREASE
5	 IMPROVED ASSET ACCOUNTABILITY Secure access, audit trails and automated tracking dramatically reduce losses and misplaced items.	 70-95% FEWER LOSSES

THE IMPACT ON YOUR WORKPLACE

-  Less time on manual tasks
More time for meaningful work
-  Happier employees
Fast, convenient, and reliable service
-  Lower operational costs
Reduce labour and admin overhead
-  Scalable operations
Grow without increasing headcount
-  Stronger control and compliance
Full visibility and auditability



SPACE UTILISATION ROI

SMART LOCKERS. SMARTER SPACE.

Traditional parcel rooms and storage areas consume valuable office space.

THE TRADITIONAL WAY



- ❌ Multiple storage points
- ❌ Cluttered, underutilised space
- ❌ Manual processes and handling
- ❌ Low density, inefficient storage
- ❌ Higher operational overheads

THE SMARTER WAY



- ✅ Consolidated, high-density storage
- ✅ Minimal footprint, maximum use
- ✅ Automated, self-service solution
- ✅ Streamlined workflows
- ✅ Improved workplace experience



SMART LOCKERS HELP:



Consolidate storage
Centralise parcels, equipment and assets in one secure solution.



Reduce mailroom footprint
Reclaim valuable floor space by eliminating bulky storage areas.



Improve workplace utilisation
Free up space for people, collaboration and productivity.



TYPICAL IMPROVEMENT

20-50%

better use of available space

THE IMPACT



OPTIMISE SPACE

Make every square metre count.



LOWER COSTS

Reduce real estate and operational costs.



BETTER WORKPLACES

Create space for what matters most.



SUSTAINABLE CHOICE

Smarter space use supports sustainability.



SMART LOCKERS TURN UNUSED SPACE INTO BUSINESS VALUE.

LESS CLUTTER.

MORE SPACE.

GREATER IMPACT.